

A fake buyer is a fraudster impersonating a customer. Fake buyer fraud aims to divert funds or goods from a company, by reporting a change of delivery address or by intercepting the goods before delivery.

How to prevent fake buyer fraud?

- √ Check the company's website and do a google search on the latest news related to this company in case of a new customer.
- ✓ Consider every change request as questionable (company details, bank details or delivery address).
- ✓ Carefully compare the client's emails with previous exchanges.
- ✓ Check of the delivery address on instantstreetview.com.
- ✓ Ask your carrier to confirm beforehand the plate of the truck that will pick up the goods.
- ✓ In case of any doubt, call the customer's purchasing department to verify the existence of their order and the delivery address.

Important financial impact

The financial losses related to fraud have a major impact on the company. With our fraud insurance, you will protect your company against financial losses incurred by internal and external fraud.



Do you want more information about our fraud insurance?
Contact our team. Our experts will be glad to help you.

+32 (0)2 790 24 15

www.allianz-trade.be

Allianz Trade is the trademark used to designate a range of services provided by Euler Hermes.

Euler Hermes SA, Avenue des Arts 56, BE-1000 Brussels, VAT BE 0403.248.596 RPM Brussels, Insurance company registered under code 418.