# **Euler Hermes SA**

# Solvency and Financial Condition Report (SFCR)

Fiscal Year 2024

Euler Hermes SA – Head Office Avenue des Arts 56, 1000 Brussels, Belgium Tel: + 32 2 289 31 11 A Belgian public limited company Crossroads Bank for Enterprises (RPR Brussels) no: 0403.248.596

Allianz Trade is the trademark used to designate a range of services provided by Euler Hermes

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# Summary

# **Business and performance (A)**

EH SA is an insurance company based in Brussels, Belgium that is 100% owned by Euler Hermes Group SAS ("EH Group"). EH SA's main Solvency II (SII) line of business (LoB) is credit and suretyship insurance, which represents over 92% of earned premiums in 2024.

EH SA operates 21 branches and has 42 subsidiaries worldwide. The material geographical regions are the DACH region (Germany (DE), Austria, and Switzerland), France, Northern Europe (NEUR), Mediterranean countries, Middle East and Africa region (MMEA), and the Asia and Pacific region (APAC).

The year 2024 was marked by a super-electoral landscape, with significant elections held in the US, the EU, the UK, Taiwan, India, Indonesia, South Africa, and many other nations. Political tensions ran high across Europe, particularly in France, where President Macron dissolved the assembly following the far-right party's victory in the European elections. In Germany, the coalition government faced growing uncertainty, further destabilizing the region. Meanwhile, in the US, the election of Donald Trump signaled a new era for global trade and immigration policy, with announcements of stricter immigration rules, tax cuts, and tariff increases, particularly targeting China. These moves raised the prospect of a trade war, threatening global economic stability. Though no new actual war erupted in 2024, existing conflicts continued to shape the geopolitical landscape. In Europe, the war in Ukraine persisted, exacerbating energy supply challenges, particularly concerning Russian gas exports. The ongoing conflict in Palestine further heightened tensions in the Middle East, while the collapse of the Syrian regime at year's end paved the way for Israeli expansion, intensifying regional instability.

Economic growth in 2024 remained stable at +2.8% globally. The UK and Eurozone saw some improvement, mainly driven by Spain and Italy, while France and Germany remained in a political and economic deadlock. Growth in the US was broadly stable +2.8%. Among emerging markets, growth in Latin America edged up to +2%. Asia led the way in economic performance, particularly with India likely growing by +6.6% in the calendar year (though a notable slowdown from the previous year). China also saw a slowdown, with growth decreasing from +5.3% to +4.9% in 2024, still far from its historical peaks.

After central bank rates reached historic highs in previous years, the ECB and the Fed made significant cuts in response to easing inflationary pressures. The ECB reduced its rates from 4% to 3%, while the Fed lowered rates from 5.25-5.5% to 4.25-4.5%. Fiscal challenges also dominated the year, with government debt reaching all-time highs, prompting many countries to announce or implement austerity measures. In France, where debt levels were particularly concerning, fiscal consolidation became a pressing issue.

The year also saw a surge in business insolvencies, with a +9% increase, after +1% in 2022 and +7% in 2023. The construction, retail, and services sectors were the hardest hit, with significant rises in both the frequency and scale of bankruptcies, underscoring the financial strains businesses faced in an increasingly volatile environment.

# System of governance (B)

The management structure of EH SA is organized around the Board of Directors (BoD) and the Management Committee (MC). The BoD has established two specialized advisory committees, namely the Audit, Risk and Compliance Committee and the Nomination and Remuneration Committee. Similarly, the MC has established various operational committees to assist it in its duties.

EH SA has also established four independent control functions (Internal Audit, Compliance, Risk Management and Actuarial)<sup>1</sup>, which form the 2<sup>nd</sup> and 3<sup>rd</sup> of its "three lines of defence" organization.

EH SA has established various frameworks to support the roles and responsibilities of these functions. This includes the monitoring and implementation of the Solvency II Policies across all legal entities within EH SA. The Solvency II policies cover various key topics (Risk Policy, Capital Management, Actuarial, Legal, etc.) and are updated annually in close collaboration with all stakeholders.

EH SA has established the Risk Policy Framework (RPF), which is a set of policies, standards and guidelines overarching the risk management system of EH SA.

The Own Risk and Solvency Assessment (ORSA) is a set of processes that assess the overall solvency requirements over the planning horizon. It is a decision-making tool for the Management Committee and an effective business management tool for the BoD. The ORSA report based on the figures for the fourth quarter Q4 2024 will be submitted to the NBB by June 30, 2025, at the latest.

# Risk profile (C)

Risk is measured and steered based on the Internal Model (IM). The resulting risk profile provides an overview of how risks are distributed over different categories and determines the regulatory capital requirements in accordance with SII.

This section provides an overview of the risk categories contributing to EH SA's Solvency Capital Requirement (SCR) of EUR 648.1mn. Qualitative and quantitative information on risk; exposures, concentrations, mitigation, and sensitivities have been provided for the following risk categories: market, credit, non-life underwriting, operational, liquidity, and reputational.

A change has been made to the reinsurance conditions for Multinational Compagnies (MNC) portfolio.

# Valuation for solvency purposes (D)

EH SA's assets and liabilities are presented and reconciled on a Market Value Balance Sheet (MVBS) and local Belgian Generally Accepted Accounting Principles (BeGAAP) basis.

Total assets at the end of 2024 amounted to EUR 5,418.6mn on an MVBS basis. Assets have been invested in alignment with the prudent person principle.

<sup>&</sup>lt;sup>1</sup> with the addition of the two key functions as "designated key functions": Legal and Accounting & Reporting.

Total liabilities at the end of 2024 amounted to EUR 4,053.0mn on an MVBS basis, of which Technical Provisions (TP) constituted EUR 2,447.4mn. The Volatility Adjustment (VA) impact is null.

# **Capital management (E)**

EH SA own funds are exclusively composed of basic own funds. The SII own funds are composed of 100% of Tier 1 unrestricted. The rest of the own funds is classified as Tier 3.

EH SA complies with the National Bank of Belgium (NBB) regulatory requirements and is in line with its capital management strategy in terms of solvency.

The Minimum Capital Requirement (MCR) ratio stands at 610% and the SCR ratio at 180%. EH SA does not foresee any breach of its SCR or MCR.

In 2024, a major model change was introduced for the Surety & Guarantee business. This change aims to enhance compliance with regulatory requirements, improve risk assessment accuracy, and ensure better alignment with the industry risk's profile.

# A. Business and performance

# A.1. Business

# A.1.1. Legal entity, auditor and supervisor

# A.1.1.1. Name and legal form

| Name and legal form | Euler Hermes SA                              |  |  |
|---------------------|--|--|--|
| Address             | Avenue des arts 56, 1000 Brussels, Belgium   |  |  |
| Website             | https://www.allianz-trade.com/en_global.html |  |  |

Euler Hermes SA is referred to as EH SA throughout this document. EH SA's legal company form is a limited company (société anonyme) with the registration number BE 0403.248.596.

# A.1.1.2. Supervisor

| Name    | National Bank of Belgium                           |
|---------|--|
| Address | Boulevard de Berlaimont 14, 1000 Brussels, Belgium |

# A.1.2. Auditor

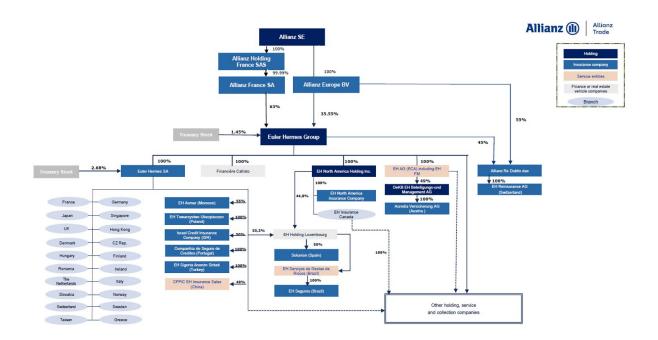
| Name    | PwC   |
|---------|---|
| Address | Brussels National Airport 1K, 1930 Zaventem |

# A.1.3. Group structure and qualified holdings

EH SA, located in Belgium, is a part of EH Group, located in France. Below is a simplified group structure chart of EH SA as of 31.12.2024, which also details the percentage ownership and legal links to its parent entities and its material-related undertakings.

#### Internal

#### EH Group simplified group structure as of 31.12.2024



At the end of 2024, the number of EH SA shares was 2,925,155, of which 78,340 are own shares. The remaining shares are held by EH Group.

The structure of the Group is unchanged, except on the captive side, where EH Group now owns shares (45%) in Allianz Re Dublin, which in turn holds 100% of Euler Hermes Reinsurance AG.

# A.1.4. Material lines of business and geographical areas

#### A.1.4.1. Geographical areas

EH SA operates 21 branches located in Belgium, France, Germany, Japan, Singapore, UK, Ireland, Hong Kong, Denmark, Czech Republic, Hungary, Finland, Romania, Netherlands, Italy, Slovakia, Norway, Switzerland, Sweden, Taiwan, and Greece.

EH SA additionally has 42 subsidiaries worldwide including numerous different service companies as well as several insurance legal entities (among which EH Poland and COSEC produce their own reporting).

#### A.1.4.2. Lines of Business

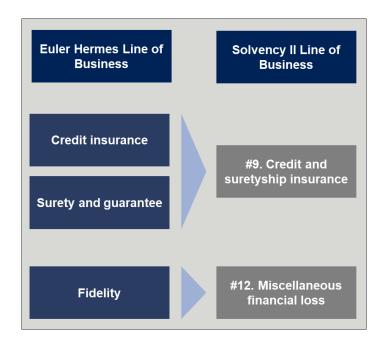
EH SA has three main Lines of Business (LoBs): Credit Insurance, Surety and Guarantee business, and Fidelity. For the purposes of SII reporting, the chart below describes the mapping of each of EH SA's LoBs into the SII LoBs:

- #9. Credit and suretyship insurance
- #12. Miscellaneous financial loss

The credit and suretyship insurance are the only material LoB, as they generate over 92% of EH SA earned premium.

#### Internal

#### LoBs within EH SA



# A.1.5. Significant and subsequent events

Several significant events occurred in 2024 for the EH Group in general and EH SA in particular:

#### Economic outlook

In 2024, a super-electoral year, major elections occurred globally, heightening political tensions. In Europe, France's President Macron dissolved the assembly after a far-right victory, while Germany's coalition faced uncertainty. The US saw Donald Trump's election, leading to stricter immigration policies and potential trade wars, particularly with China. Ongoing conflicts, like the Ukraine war and Middle East tensions, continued to affect geopolitical stability. Global economic growth held at +2.8%, with the UK and Eurozone improving slightly, driven by Spain and Italy, while France and Germany faced stagnation. The US maintained +2.8% growth, and Latin America reached +2%. Asia led economically, with India at +6.6% growth, despite a slowdown, and China slowing to +4.9%. Central banks cut rates, with the ECB and Fed responding to reduced inflation pressures. Fiscal challenges rose, with record government debts prompting austerity measures, especially in France. Business insolvencies surged by +9%, impacting construction, retail, and services sectors significantly.

#### Sale of EH Ré SA (Luxembourg)

Until mid-2024, two reinsurance entities: EH Re AG (Switzerland) and EH Ré SA (Luxembourg), were operating within Euler Hermes Group, operating as reinsurers of EH SA consolidated entities but not part of this scope.

On 26 January 2024, EH Re AG (Switzerland) signed an agreement for the sale of 100% of the shares held in EH Ré SA (Luxembourg). The regulatory approval process with Commissariat aux Assurances (Luxembourg insurance regulator) and FINMA (Swiss insurance regulator) was completed during Q2 2024, and the transaction was closed on 20 June 2024.

# A.2. Underwriting Performance

As part of EH Group, EH SA performs, analyses and discloses its reports and publications on an International Financial Reporting Standards (IFRS) basis.

# A.2.1. Aggregated underwriting performance

The **turnover** consists of earned premiums generated by direct insurance and assumed business and service revenues provided to policyholders or third parties.

Credit insurance policies are designed to cover the risk of non-payment by the policyholder's customers.

**Premiums** are based mainly on policyholders' sales or their outstanding customer risk, which also depends on their sales.

Service revenues consist mainly of two types of service fees:

- Information fees: these consist of billings for research and analysis carried out to provide policyholders with the required credit insurance cover, and of amounts billed for monitoring the solvency of their customers;
- **Collection fees:** these correspond to amounts billed for debt collection services provided to policyholders and to companies that are not policyholders.

The following table summarizes EH SA's underwriting performance at an aggregated level:

| In EUR mn                  |      | 2024   | 2023   | Δ   | %     |
|----------------------------|------|--------|--------|-----|-------|
| Insurance revenue          | I    | 2,301  | 2,297  | 4   | 0.2%  |
| Fee and commission income  |      | 151    | 140    | 11  | 7.5%  |
| CONSOLIDATED TURNOVER      |      | 2,452  | 2,437  | 15  | 0.6%  |
|                            |      |        |        |     |       |
| Insurance service expenses | П    | -1,454 | -1,582 | 128 | -8.1% |
| Reinsurance result         | III  | -506   | -443   | -63 | 14.2% |
| INSURANCE SERVICE RESULT   | +  + | 341    | 271    | 70  | 25.5% |

#### Figure 1: EH SA aggregated underwriting performance (IFRS)

# A.2.1.1. Consolidated Turnover

In 2024, consolidated turnover amounted to EUR 2,452mn, an increase of 0.6% compared to 2023.

Insurance revenue amounted to EUR 2,301mn in 2024, increasing by 0.2% compared to prior year. This increase is driven by the strong commercial growth of Surety which offsets TCI shortfalls in most countries due to decrease in insured policyholders' turnovers. TCI new business shows signs of slowing, but retention remains high.

Fee and commission income increased, driven by all service revenue types, mainly due to improvements in Mediterranean countries, Northern Europe and Asia and Pacific region.

#### A.2.1.2. Insurance service expenses

Insurance service expenses amounted to EUR -1,454mn, decreasing by 8.1% compared to prior year.

Current year gross claims costs of EUR -1,683mn decreased by 3.4% compared to 2023 with an increase in TCI claims more than compensated for by lower Surety claims. This is evidenced in a current year gross claims costs ratio of 73.2%, improving 2.6 percentage points compared 2023.

Gross run-off of EUR 739mn remained elevated, comparatively higher than 2023 with EUR 682mn. This is evidenced in a prior year gross claims costs ratio of -32.1%, improving 2.5 percentage points compared to 2023.

Acquisition and administration expenses of EUR -510mn slightly decreased compared to EUR -522mn in 2023. The improvement is driven by stringent cost control and increased productivity.

## A.2.1.3. Reinsurance result

Reinsurance result of EUR -506mn deteriorated by 14.2% compared to 2023. The reinsurance ratio (reinsurance result as a percentage of insurance revenues) of 22.0% deteriorated by 2.7 percentage points compared to 2023, mechanically impacted by the improvement observed on the gross claims costs ratio.

# A.2.2. Underwriting performance by material line of business

Given its materiality to the overall business, the credit insurance, surety and guarantee line of business is the main driver for the overall underwriting performance of EH SA.

The following table summarizes EH SA's underwriting performance for this LoB.

Figure 2: Credit and suretyship insurance underwriting performance (IFRS)

| In EUR mn                  |      | 2024   | 2023   | Δ   | %      |
|----------------------------|------|--------|--------|-----|--------|
| Insurance revenue          | Ι    | 2,134  | 2,134  | -10 | -0.5%  |
| Fee and commission income  |      | 151    | 140    | 10  | 7.0%   |
| CONSOLIDATED TURNOVER      |      | 2,285  | 2,274  | 0   | 0%     |
|                            |      |        |        |     |        |
| Insurance service expenses | II   | -1,321 | -1,468 | 165 | -11.2% |
| Reinsurance result         | III  | -496   | -416   | -86 | 20.7%  |
| INSURANCE SERVICE RESULT   | +  + | 317    | 250    | 69  | 27.4%  |

# A.2.3. Underwriting performance by material geographical area

# A.2.3.1. DACH region

This region includes the direct insurance, and the assumed reinsurance business carried out by the entities operating in Germany and Switzerland.

#### Figure 3: DACH region underwriting performance (IFRS)

| In EUR mn                 | 2024 | 2023 | Δ  | %     |
|---------------------------|------|------|----|-------|
| Insurance revenue         | 740  | 733  | 7  | 0.9%  |
| Fee and commission income | 32   | 33   | -1 | -1.5% |

The Germany and Switzerland zone experienced a 0.8% increase in turnover compared to 2023, primarily driven by a 2% rise in insurance revenues from Fidelity and Surety.

# A.2.3.2. France region

#### Figure 4: France region underwriting performance (IFRS)

| In EUR mn                 | 2024 | 2023 | Δ   | %     |
|---------------------------|------|------|-----|-------|
| Insurance revenue         | 426  | 449  | -23 | -5.1% |
| Fee and commission income | 38   | 42   | -4  | -9.8% |

France recorded a 5.5% decrease in turnover compared to 2023, the shortfall driven by a lower performance in trade credit insurance products, primarily due to reduced insured volumes from policyholders, and surety products. This is only partially mitigated by the positive trend observed in specialty products.

# A.2.3.3. Northern Region

This region includes the direct insurance and the assumed reinsurance business in Northern European countries (Belgium, Netherlands, UK, Ireland, Finland, Sweden, Denmark, and Norway) and Eastern Europe (Hungary, Czech Republic, Romania and Slovakia).

#### Figure 5: Northern region underwriting performance (IFRS)

| In EUR mn                 | 2024 | 2023 | Δ  | %     |
|---------------------------|------|------|----|-------|
| Insurance revenue         | 577  | 557  | 20 | 3.5%  |
| Fee and commission income | 49   | 40   | 9  | 23.3% |

Northern Europe recorded a 4.8% increase in turnover compared to 2023, driven by very solid performance and organic growth in all LoBs and countries, despite the negative impact of insured turnovers' volume variations. Robust service revenues, mainly from information fees, also contributed to turnover growth.

# A.2.3.4. Mediterranean countries, Middle East and Africa region (MMEA)

This region includes the direct insurance and the assumed reassurance business in Italy, Greece, Gulf and South Africa.

#### Figure 6: MMEA region underwriting performance (IFRS)

| In EUR mn                 | 2024 | 2023 | Δ | %     |
|---------------------------|------|------|---|-------|
| Insurance revenue         | 393  | 392  | 1 | 0.4%  |
| Fee and commission income | 30   | 25   | 5 | 23.6% |

Turnover reached EUR 423mn, up by 1.5% compared to the prior year mainly driven by service revenues related to Surety. The insurance Revenues are almost stable compared to the prior year as a combination of lower TCI is compensated by higher surety.

# A.2.3.5. Asia and Pacific region (APAC)

This region includes all the direct insurance and assumed reinsurance activities carried out by branches based in Asia (Japan, Hong Kong, Taiwan, and Singapore) and Oceania (Australia and New Zealand).

#### Figure 7: APAC region underwriting performance (IFRS)

| In EUR mn                 | 2024 | 2023 | Δ | %    |
|---------------------------|------|------|---|------|
| Insurance revenue         | 165  | 165  | 0 | 0.0% |
| Fee and commission income | 1    | 1    | 0 | 0.0% |

Turnover reached EUR 166mn, stable compared to last year.

# A.3. Investment Performance

# A.3.1. Income and expenses arising from investments

#### Figure 8: EH SA investment performance

| In EUR mn   | 2024 | 2023 | Δ   | %       |
|---|------|------|-----|---------|
| Current income from Equity                        | 54   | 70   | -16 | -22.9%  |
| Current income from Bond                          | 40   | 35   | 5   | 14.3%   |
| current income Real Estate 3 <sup>rd</sup> party  | -    | -    | -   |         |
| Current income from Cash and Other                | 17   | 12   | 5   | 41.7%   |
| Current investment income                         | 111  | 117  | - 6 | -5.1%   |
| Foreign Exchange (FX) result (net)                | 4    | -3   | 7   | -254.4% |
| Investment Expenses                               | -4   | -4   | -   | -0.0%   |
| Interest Expenses                                 | -20  | -19  | 1   | 5.3%    |
| Total investment income (incl. interest expenses) | 91   | 91   | -   | 0.2%    |

The total investment income is stable resulting from the compensation between a strong decrease on the equity dividend and an increase of the FX result and the income from bonds, cash and funds.

# A.3.2. Gains and losses recognized directly in equity

In 2024, IFRS shareholder equity was at EUR 1,062mn, increasing by EUR 93mn compared to 2023 where it amounted to EUR 969mn. The evolution of the IFRS shareholder equity over the reporting period is mainly explained by:

- A dividend distribution for EUR -80mn;
- The LIC OCI for EUR -3.2mn.

Compensated by the following positive changes:

- A positive result of EUR 132.8mn for the year;
- The positive variation in unrealized gains and losses of EUR 22.7mn;
- The net actuarial gain on pension reserve for EUR 4.9mn;
- The variation of a put liability of EUR 4.6mn reflecting the obligation, according to the shareholders agreement, to buy the minority investors' shares of 40% into the OPCI EH Real Estate;
- The change in foreign exchange reserve for EUR 10.6mn.

# A.3.3. Investments in securitization

The following table presents EH SA's investments in securitization (MVBS) between Q4 2023 and Q4 2024 including the exposure in these investments.

| Figure 9: Investments in securitization | (MVBS) |
|---|--------|
|---|--------|

|                         |          | 2024                                       | 2023     |  |  |
|-------------------------|----------|--|----------|--|--|
| In EUR mn               | Exposure | Exposure as % of total<br>financial assets | Exposure | Exposure as % of total<br>financial assets |  |
| Asset-Backed Securities | 42       | 2.3%                                       | 42.0     | 2.1%                                       |  |
| Collateralized          | 76       | 4.3%                                       | 88.0     | 4.4%                                       |  |
| Covered                 | 326      | 18.12%                                     | 368.0    | 18.4%                                      |  |
| Securitization          | 444      | 24.7%                                      | 498.0    | 24.9%                                      |  |

The rationale behind the evolution of these investments is disclosed below:

- Covered bonds exposure has decreased both in absolute and relative terms as it has been the primary source of liquidity used to finance capital needs during 2024 (e.g., dividend payment)
- Collateralized exposure has decreased as a result of redemptions of some lines. Compounded with the overall lower asset base, also the relative contribution has decreased.
- ABS exposure has not changed year on year in absolute terms, whereas in relative terms it exhibits mild increases due to the lower overall asset base.

Allocation in securitized assets is analyzed on a yearly basis during the Strategic Asset Allocation process and validated by the Financial Committees.

# A.4. Performance of other activities

EH SA has identified one source of material income and expenses in 2024 outside of those from underwriting and investments (using a threshold of EUR 1mn to determine materiality), which is detailed hereafter:

 Restructuring expenses: in 2024, EH SA recognized restructuring charges for a total amount of EUR 23.0mn (compared to EUR 33.1mn in 2023). Restructuring charges are mainly IT decommissioning and HR expenses. The year-on-year reduction is driven by the phasing of transformation.

# **B.** System of governance

# **B.1.** General information on the system of governance

# B.1.1. Structure of the system of governance

The management structure of EH SA is organized around the BoD and the MC. In order to enhance the effectiveness of its oversight of EH SA's activities, operations and risk profile, the BoD has established two specialized advisory committees, namely the Audit, Risk and Compliance Committee and the Nomination and Remuneration Committee.

The rules governing the responsibilities, composition and functioning of the BoD, the MC and the specialized committees are set out in the following sections.

There were no significant changes to the system of governance during the reporting period.

# B.1.1.1. Board of Directors

In general, the BoD has the ultimate responsibility and the power to perform all acts necessary or expedient for the achievement of the corporate purpose of EH SA, except those reserved by law or by the Articles of Association to the General Meeting of Shareholders of EH SA.

In accordance with the SII regulation, the BoD has delegated all of its management powers to the MC, with the exception of the determination of general policy and those acts reserved to the BoD by the Belgian Code on Companies and Associations of 2019 (BCCA), the SII regulation and the overarching circular on the system of governance. Accordingly, the Board is responsible in particular for:

- Defining the overall strategy and objectives of EH SA, as well as the risk policy, including the general exposure limits, and the integrity policy; and
- Exercising effective supervision over the activities of EH SA.

EH SA is duly bound by special representatives, appointed on the initiative of the MC, within the scope of their mandates.

# B.1.1.2. Management Committee

The MC is therefore responsible for the effective management and direction of EH SA's activities (including day-to-day management), within the strategy set by the BoD.

The MC is accountable to the BoD and reports to it on the performance of its duties. In addition, the MC represents EH SA in its relations with employees, customers, insurance companies, authorities in Belgium and abroad.

To assist it in its duties, the MC has established various operational committees. These operational committees are advisory committees to the MC and act on the authority delegated to them by the MC.

• The Reinsurance Committee (ReCo) analyses reinsurance structures and conditions;

- The **Finance Committee (FiCo)** analyses EH SA and Euler Hermes Group's investments in light of the risk management policy;
- The **Steering Committee of Credit Intelligence Upper Managers (SCRUM)** is responsible for establishing procedures, structures and systems for managing Credit Risk exposure within EH SA;
- The **Risk Committee (RiCo)** oversees the rules, procedures and actions taken to identify, evaluate and control current and future risk within EH SA to ensure adherence to the Risk Strategy and Risk Appetite set by the BoD;
- The Loss Reserve Committee (ResComm) determines, in accordance with IFRS, the amount of claims reserves, recoveries and costs related to the management of claims;
- The Marketing & Commercial Committee (MCC) is a platform for the exchange of best practices in sales, marketing and distribution across the group's regions and branches;
- The **Project Investment Committee (PIC)** decides on EH SA investments in any project, IT-related or otherwise, with a focus on projects with a value of more than EUR 100K or involving more than 100 working days;
- The **Product Committee (ProdCo)** evaluates each new product and approves its launch;
- The **Digital Resilience and Risk Council (DRRC)** manages Digital and Information Risks with regard to the risk strategy, and advises the Digital Resilience Functions on matters related to IT, Information Security, Privacy, and Protection & Resilience.;
- The **Governance & Control Committee (GovCC)** purpose is to discuss and decide on questions in regard to EH SA overall governance and control framework;
- The **Financial Reporting and Disclosure Committee (FRDC)** acts as an advisory body for the Management Committee of EH SA in fulfilling its responsibilities with respect to external reporting for public disclosure;
- The Integrity Committee's (IC) purpose is to create an active discussion on integrity matters, share best practices in relation to integrity events, and maintain awareness on current laws and regulations concerning compliance and integrity standards;
- The Global Sustainability Committee (GSC) acts as an advisory body for the Management Committee of EH SA covering sustainability implications in business and operations;
- The Information Technology Steering Board's (ITSB) purpose is to decide on IT related topics in support of strategic and business decisions.

# B.1.1.3. Audit, Risk and Compliance Committee

The BoD has decided to establish a single committee, the Audit, Risk and Compliance Committee, to perform the duties assigned to the Risk Committee and the Audit Committee. The Audit, Risk and Compliance Committee has the following responsibilities:

- Audit responsibilities:
  - Monitoring the financial reporting process and, in particular, the process of preparing the financial statements;
  - Monitoring the financial policy;
  - Monitoring the effectiveness of EH SA's internal control and risk management systems;
  - Monitoring the Internal Audit function, its activities and its effectiveness;

Monitoring the statutory audit of the annual financial statements, including follow-up of the statutory auditor's questions and recommendations;

Monitoring the appointment process for statutory auditors and, where appropriate, renewing the auditor's term of office, making reasoned recommendations to that effect to the BoD;

Examining and monitoring the independence of the statutory auditor.

- Responsibilities related to risk management:
  - Monitoring the Risk Strategy;
  - Monitoring the functioning of the Risk Management function;
  - Monitoring the process of appointing independent valuers and the performance of their duties.
- Responsibilities related to compliance:
  - Monitoring the Compliance Strategy;
  - Maintaining an understanding of applicable laws and regulations relating to the corporate compliance program and integrity related standards;
  - Coordinating its actions with the Chief Compliance Officer.

At least once a year, the Audit, Risk and Compliance Committee reports to the BoD on the performance of its duties and, as a minimum, when the statutory financial statements and, if applicable, the summary financial statements intended for publication are prepared. The Committee reports to the BoD at least once a year on each of these topics.

#### B.1.1.4. Nomination and Remuneration Committee

The BoD has decided to establish a single committee, the Nomination and Remuneration Committee, to be responsible for both the nomination of candidates and the remuneration of members of the BoD, given the complementary nature of these tasks. The Nomination and Remuneration Committee has the following responsibilities:

- In the area of nomination, the Committee:
  - Makes reasoned recommendations and proposals to the BoD regarding the appointment of members of the BoD, the MC and the specialized committees;

Provides an opinion on nominations made by shareholders;

Evaluate the integrity, competence, experience and independence of each candidate;

Considers the desirability of reappointments and establishes a succession plan for corporate officers;

Defines the independence criteria for members of the BoD, organizes a process for the selection of future independent members of the Board and performs its own assessment of the potential candidates before approaching them in any way; ensures that the independent members of the BoD continue to meet the independence criteria throughout their term of office;

Receives proposed arrangements that create or may create a conflict of interest for members of the BoD and the MC and, provides its opinion to the BoD or the MC, as appropriate; Analyses all external functions performed by the corporate officers and ensures they do not hold any unlawful combination of offices.

• In the area of remuneration, the Committee:

Issues an opinion on EH SA's remuneration policy;

Prepares discussions on remuneration, in particular remuneration that has an impact on EH SA's risk and risk management and on which the BoD is required to take a decision;

Provides direct oversight of the remuneration of the Key Function Holders.

The Nomination and Remuneration Committee submits an annual remuneration report to the BoD and reviews the information provided to shareholders in the annual report regarding the remuneration of the corporate officers, the principles and methodologies used to determine the remuneration of managers and allocation and exercise of share options.

## B.1.1.5. Key functions

EH SA has the following Solvency II independent control functions:

- Head of Internal Audit;
- Chief Compliance Officer;
- Chief Risk Officer;
- Chief Actuarial Officer.

Regarding SII regulation, Compliance, Actuarial Function, Risk Management and Internal Audit operate within the three lines of defence model. A chart in section B.3.1.4 of this report provides further details on the objectives of the three lines of defence governance.

Based on the implementation of the three lines of defence model, and the policies and processes in place, the Key Functions are considered to be well defined and to have the necessary authority, resources and operational independence to perform their duties. Detailed information on the activities, processes, implementation and independence of the four independent control functions mentioned above is disclosed in the following sections.

Furthermore, EH SA considers that "legal", and "accounting and reporting" are of particular importance to its activities and organization, and has opted to consider them as "designated key functions" of EH SA.

# B.1.2. Remuneration policy

EH SA has stablished a remuneration policy that is aligned with the business strategy, risk profile, objectives and risk management practices, including the interests and long-term results of EH SA.

The remuneration policy promotes sound and efficient risk management and does not encourage the risk taking beyond the risk tolerance of EH SA.

#### B.1.2.1.1. Remuneration of directors

The remuneration of directors includes the following components:

• Fixed compensation:

The non-executive directors and the chairperson of the BoD are entitled to an annual compensation paid in two instalments;

The executive directors are compensated on an overall basis by EH Group SAS for all their mandates related to the group and do not receive any specific additional compensation for their mandates as directors within EH SA;

- Variable compensation: the directors do not receive any variable compensation (whether in cash or in the form of stock options, shares, etc.) for their mandates;
- In addition, the independent directors who are members of the BoD's committees (Audit, Risk and Compliance Committee and Nomination and Remuneration Committee) receive an annual remuneration for their mandate within these committees. The Chairperson of the Audit, Risk and Compliance Committee and the Chairperson of Nomination and Remuneration Committee also receive an additional compensation respectively.

#### B.1.2.1.2. Remuneration of the Management Committee members

The members of the MC are compensated on an overall basis by EH Group SAS, the group's holding company, for all their mandates within the group. They do not receive any specific additional remuneration for their mandates as members of the MC within EH SA.

Due to legislation resulting from the revised European Shareholder Directive, a new compensation system for the group executives has been implemented. The new compensation structure continues to follow the principles of sustainable performance and alignment with business strategy, market trends and applicable laws. The main changes relate to the elimination and reallocation of the mid-term bonus (MTB) which was one of the three variable bonuses (along with the annual bonus and RSU long-term incentive).

As from January 1, 2020, the new group compensations system described above applies to members of the MC and certain top executives.

#### B.1.2.1.3. Remuneration of other senior management

The remuneration of other risk takers is composed of two elements:

- An annual fixed part, representing the main part of the total remuneration; and
- A variable part representing the rest of the total remuneration.

#### B.1.2.2. Assessment of Performance

The performance of Risk Takers is subject to an assessment based on 50% of financial targets and on 50% of individual targets. Key Function Holders are not subject to any financial or business targets, to allow them to exercise their functions independently from the financial performance of EH SA. Any payout can be reduced partially or in full in the case of a breach of the code of conduct, risk limits, compliance requirements or comparable criteria deemed relevant.

# B.1.2.2.1. Pension plan

Key Function Holders and Risk Takers are not eligible for a supplementary pension plan (top hat scheme or "retraite chapeau"). They are eligible for a supplementary defined-contribution pension plan subject to the country's local pension system.

# **B.2.** Fit and Proper requirements

# B.2.1. Description of requirements for Fit & Proper

EH SA requires a high Fit and Proper standard for senior management and key functions of the company. For these positions, the Fit and Proper Policy establishes the core principles (general principles, fitness and propriety) and processes necessary to ensure sufficient knowledge, experience and professional qualifications as well as the necessary integrity and soundness of judgment.

# B.2.1.1. Details on Fit & Proper requirements

# B.2.1.1.1. Details on Fitness requirements

A person is considered **Fit** if his/her professional qualifications, knowledge and experience are adequate to enable sound and prudent fulfillment of his/her role.

EH SA, as required by the NBB, ensures appropriate diversity of qualifications, knowledge and experience within the BoD and MC and the collective Fitness at all times when changes occur within the BoD and MC.

Other members of the Senior Management must possess the qualification, experience and knowledge comparable to those specified for the MC, tailored to their specific roles and responsibilities. The requisite expertise is determined by the level of autonomy exercised by each branch, organizational unit, or regional business division within EH SA.

Each Key Function holder must possess the fitness required to fulfil their duties as mandated under the policy of the respective Key Function and applicable law.

#### B.2.1.1.2. Details on Propriety requirements

A person is considered **Proper:** if he/she is of good repute and integrity, considering his/her character, personal behavior and business conduct, including criminal, financial and supervisory aspects. Propriety includes honesty and financial soundness required for him/her to fulfill his/her position in a sound and prudent manner.

The propriety assessment consists in the consideration of any hint, which may cast a doubt on a person's propriety.

# B.2.2. Description of processes and procedures in place

The latest Fit & Proper Policy has been reviewed and distributed to all Heads of HR. It gives a definition of the controls that are carried out at each employee level and for each situation (appointment, transfer, departure, ad hoc, etc.).

The HR department adheres closely to these guidelines to ensure that each person who joins EH SA fulfils the professional experience and integrity requirements laid down in the Fit & Proper policy.

B.2.2.1. Processes and procedures for ensuring Fitness and Propriety at recruitment

EH SA ensures that, during the recruiting process of any member of the Senior Management or of a Key Function holder, whether internal or external to the EH Group, their Fitness and Propriety through the recruiting processes are assessed.

In addition, the Remuneration Committee ensures the fitness of the BoD and MC member nominees who are recommended for appointment.

# B.2.2.2. Processes for ensuring ongoing Fitness and Propriety

A person's Fitness and Propriety is assessed on a regular basis, to ensure ongoing Fitness and Propriety of the person for his position, for instance, as part of the MC evaluation process, annual performance reviews or Career Development Conferences.

Ad-hoc reviews are required in certain extraordinary situations which give rise to questions regarding a person's Fitness or Propriety, e.g., in case of:

- Significant changes in roles or responsibilities;
- Regulatory changes;
- Consideration of external functions (external board commitments, advisory roles, etc.);
- Adverse information or negative publicity;
- Health concerns;
- Whistleblower or internal complaints;
- Failure to submit required self-disclosure statements; and
- Investigation or any other procedure possibly leading to a conviction of a criminal, disciplinary or administrative offence or to administrative sanctions for non-compliance with any financial services legislation.

#### B.2.2.3. Other processes

As of the date of this report, EH SA maintains all Key Functions in-house, ensuring direct oversight and adherence to its stringent fit and proper standards. Every situation—be it during recruitment, during routine or extraordinary reviews, or when considering the delegation of tasks (should outsourcing become relevant)—is evaluated on its own merits. This individual assessment ensures that decisions are informed by the most comprehensive information available. EH SA ensures that, on an on-going basis, relevant professional training, including e-learning, is available (internally or via external providers) to the Senior Management and Key Function holders to enable them to constantly meet the fitness requirements of their roles.

# **B.3.** Risk management system and ORSA process

# B.3.1. Description of risk management system

For all material quantitative and qualitative risks, a comprehensive Risk Management framework is in place and incorporates risk identification, risk assessment, risk response and control activities, risk monitoring and risk reporting.

The framework is implemented and conducted within a clearly defined Risk Strategy and Risk Appetite and periodically assessed for adequacy.

# B.3.1.1. Risk strategy and objectives

EH SA's BoD establishes and adheres to a Risk Strategy and associated Risk Appetite, which is derived from, and consistent with, EH SA's business strategy. The Risk Strategy reflects the general approach towards the management of all material risks arising from the conduct of business and the pursuit of business objectives. The Risk Appetite elaborates on the risk strategy through the establishment of a specific level of risk tolerance for all material quantified and non-quantified risks. The level of risk tolerance is defined in order to take into account shareholders' expectations and requirements imposed by regulators and rating agencies. The Risk Strategy and Appetite are reviewed at least once a year and monitored on a quarterly basis and, if deemed necessary, adjusted and communicated to all stakeholders.

# B.3.1.2. Processes

Appropriate risk mitigation techniques are employed to address instances where identified risks exceed, or otherwise breach, the established Risk Appetite (e.g., limit breaches). Where such cases occur, clear courses of action designed to resolve the breach are initiated, such as the adjustment of the risk appetite following a business review, the purchase of (re-)insurance, the strengthening of the control environment, or a reduction in, or hedging against, the underlying asset or liability giving rise to the risk.

The Risk Strategy and corresponding Risk Appetite are transferred into standardized limit management processes covering all quantified risks throughout the company and taking into account the effects of risk diversification and risk concentration. A clearly defined and strict limit breach reporting and escalation process ensures that risk tolerance limits and target ratings for top risks (including for non-quantified risks) are adhered to and that, as appropriate, remediation activities are taken immediately if limits are exceeded.

Early warning systems such as the monitoring of limits, the consideration of emerging risks during the performance of the TRA (Top Risk Assessment), and new product approval processes are established to identify new and emerging risks, including complex risk structures. Risks identified through early warning systems are subject to continuous monitoring and regular reviews and, where appropriate, pre-emptive risk mitigation techniques.

# B.3.1.3. Risk Policy Framework

The Risk Policy Framework (RPF) is a set of policies, standards, and guidelines overarching the Risk Management System of EH SA. It describes the core risk management principles, processes, and key

#### Internal

definitions to ensure all material risks are managed within the Risk Appetite. It is monitored by the Risk function.

- A Policy is a set of basic principles formulated and enforced by the governing body of an organization, to direct and limit its actions in pursuit of its long-term goals.
- A Standard outlines detailed operational actions required to be taken in relation to a particular matter.
- Functional Rules provide guidance and advice on the implementation of particular matters, which may be the subject of legislation, a Policy, Standard, or business requirement.

Euler Hermes SA has rolled out its Risk Policy Framework in line with EH Group SAS and Allianz Group requirements across all the Regions by taking into account its business specificities. The Risk Policy Framework is composed of several documents of which the Risk Policy (incl. EH Risk Strategy & Risk Appetite Policy) represents the core document. The Risk Policy is reviewed on an annual and ad hoc basis and is approved by the Management Committee.

Each RPF documents (policies, standards, and functional rules) has a designated owner who is responsible for the update, validation, and communication of the document across the Regions. Each EH SA designated owners must sign off a Statement of Accountability (SoA) to ensure that all documents under their area of responsibility are fully implemented and compliant with Allianz and EH Group SAS requirements.

# B.3.1.4. Three Lines of Defence

EH SA has adopted the "three lines of defence" model for risk governance, with clear responsibilities between the different organizational functions. It defines as the first line of defence the Operating Business, as second-line control functions, e.g., Actuarial, Compliance, Legal<sup>2</sup>, Accounting & Reporting, and Risk, and as third-line Internal audit. This model is described hereafter:

| "Three | lines | of | defence" | model |  |
|--------|-------|----|----------|-------|--|
|        |       |    |          |       |  |

| BoD<br>Strategy, risk appetite and policy  |  |  |  |  |
|--|--|--|--|--|
| First line:<br>Risk ownership  | Second line:<br>Risk control and monitoring  | Third line:<br>Independent assurance   |  |  |
| EH Risk taking business units sup-<br>ported by the management   | EH Risk, Actuarial, Compliance, Legal<br>and Accounting & Reporting functions  | EH Internal Audit Functions  |  |  |
| <ul> <li>Delegated authority from the Board to:</li> <li>develop and implement the internal model;</li> <li>measure and manage business performance;</li> <li>develop and implement internal control and risk management framework;</li> <li>ensure that the business is managed within the agreed risk appetite.</li> </ul> | <ul> <li>Provides objective oversight of the management of risk. Key responsibilities include:</li> <li>design and deployment of overall internal model governance framework;</li> <li>development and monitoring of policies and procedures;</li> <li>monitoring adherence to framework and strategy;</li> <li>review of business results</li> <li>compliance rules; and</li> <li>oversight of the governance framework.</li> </ul> | <ul> <li>Provides independent assurance across first and second line. Its activities include particularly:</li> <li>an independent assessment of the effectiveness and efficiency of the Internal Control System including the activities exercised by the first and second lines, and</li> <li>a respective report to the relevant Management Committee.</li> </ul> |  |  |

# B.3.2. Risk function

# B.3.2.1. Duties of the Risk function

The Risk function has the following duties:

- To protect EH SA and achieve a source of competitive advantage through better risk quantification and risk management;
- To enable business decisions and an effective risk culture through trust-based business partnerships;
- To continuously improve EH global risk network, leadership, and technical skills as well as the interaction with the business;
- To provide an effective, independent risk oversight, comprehensive governance system, and risk control framework;
- To efficiently meet external requirements (regulators, EH Group SAS, Allianz, and rating agencies); and
- To coordinate the production of the quantitative Solvency II reporting (QRT) and the ORSA report.

# B.3.2.2. Independence

As required by Solvency II regulation, EH SA Risk function is an integral part of the "Three Lines of Defence" concept and operates with a degree of independence.

The Risk function is under the competence field of the Chief Executive Officer (CEO).

The Chief Risk Officer (CRO) is the key function holder operationally responsible for the Risk function. The CRO reports hierarchically to the CEO and has a functional reporting line to the Chief Financial Officer (CFO) due to the Solvency II Quantitative reportings (QRTs) and the ORSA report.

The Risk function has a standing within the EH SA's organizational structure that ensures the necessary independence from the first line of defence functions. Necessary independence means that no undue influence is exercised over the Risk function, for instance in terms of reporting, objectives, target setting, and compensation or by any other means.

The Risk function has the right to communicate with any employee and obtain access to any information, records, or data necessary to carry out its responsibilities, to the extent legally permitted. Notwithstanding, information access can be restricted to dedicated risk personnel contingent upon prior agreement with the CRO.

# B.3.3. Governance of the Internal Model

# B.3.3.1. Responsibilities

The **MC** is responsible for approving the application and use of the internal model (IM) for calculating the SCR. In addition, the MC is responsible for confirming the ongoing appropriateness of the IM at least annually by signing off the Annual Validation Report.

The **EH SA CRO** is responsible for ensuring compliance with the EH Group SAS standards on model governance, which are aligned with Allianz Group's standards. The responsibilities of the EH SA CRO include:

- Ensuring model validation is performed and documented in accordance with the EH Group SAS standards on model governance, i.e. adequate independence and skills of model reviewers;
- Ensuring that the persons providing expert judgment possess adequate skills and experience;
- Ensure that the risk function has the necessary resources to endorse its responsibilities;
- Ensuring that all relevant documentation in the model inventory and the IM Approval Process documentation repository is kept complete and up-to-date in particular after a model change and that the documentation standards are fulfilled.

The following roles, consisting of either an individual or group of individuals, are established to facilitate adherence with the requirements of EH SA's standards:

• Model Approvers are responsible for:

Initial approval of the models they are responsible for;

Deciding on a remediation plan if the validation results for models they are responsible for indicate findings that must be addressed.

• Model Owners are responsible for:

Ensuring the existence of adequate model documentation;

Developing model in accordance with the established design requirements;

Overseeing the implementation of model controls;

Carrying through activities to assess the appropriateness of the results produced by the model;

Assessing the data quality and defining appropriate data update cycles;

Signing-off of expert judgement.

- Independent Reviewers may be independent internal or external parties and are responsible for independent validation of models and reporting of the results according to the specifications in the guideline for model validation.
- The EH SA Model Governance Coordinator supports the EH SA CRO by:

Gaining approval of the validation plan by the local RiCo;

Coordinating the Annual Model Validation plan within the relevant legal entity;

Collecting suitability assessment results from Model Owners and documenting these in the relevant template for EH SA;

Gathering independent validation results of local model components and documenting these in the local Annual Validation Report for EH SA;

Following-up the status of the local remediation plans and disclosing the status of open and closed findings in the local Annual Validation Report;

Regularly communicating the status of local validation plans to the model governance coordinator at Allianz Group level;

Coordinating the execution of the Annual Model Validation Report.

• The Actuarial Function is involved in modeling topics affecting their area of expertise, including dependencies with other risks.

# B.3.3.2. Governance of Trade Credit Insurance & Surety Model

EH SA's core business is trade credit insurance and surety for which a specific IM has been developed. The following refers to the governance of this model.

The EH SA CRO is responsible for ensuring and supporting an adequate Trade Credit Insurance & Surety risk capital (RC) process from data collection to the reporting and review of results. It covers:

- The need for accurate, complete, and timely data inputs;
- High process quality standards as per internal requirements;
- Evidence of controls of data delivery and sign off;
- An audit trail document covering the data preparation, storage of data, and analysis of impact is an important component of the data input;
- The organization of a Parameters & Assumptions Approval Committee (PAAC) to approve the model calibration;
- The robust and complete justification and documentation of expert judgements;
- The implementation of an adequate validation process in the Business Unit (BU);
- The release of a statement of accountability to EH SA Risk Management.

If the data requirements or data quality standards are not fulfilled, the EH SA CRO is in charge of initiating their correction.

A PAAC is organized every quarter, at BU and Group level, with various stakeholders (i.e., Risk Underwriting, Reinsurance, Finance, Actuarial) in order to review and approve the expert judgment as well as the parameters that will feed the TCI&S calculation process. The PAAC documentation includes a detailed view on parameters assumptions and setting to ensure a transparent and robust approval process.

# B.3.3.3. Material changes to Internal Model governance

#### No material update occurred in 2024.

# B.3.3.4. Description of the validation process

#### B.3.3.4.1. Validation plan

The validation plan ensures that the IM components are reviewed on a regular basis in compliance with their expected validation cycle, taking into account their materiality and known limitations. The Validation Coordinator together with the Model Owners will define a validation plan as per EH Group SAS standards on model governance and aligned with Allianz requirements.

#### B.3.3.4.2. Validation results

Model validation results are summarized in technical model validation reports which contain the model suitability status, as well as findings and proposed recommendations to address identified model limitations. The reports are ultimately reviewed by the Model and Assumptions Approval Committee (MAAC) and/or the RiCo and signed-off by the MC.

The report details the findings identified during the model review taking into account the materiality and/or the potential impact on capital misstatement.

#### B.3.3.4.3. Validation recommendations follow-up

Planned remediation activities are monitored using a central inventory tool and a progress status report is presented to the MAAC and/or RiCo on a quarterly basis.

The effective resolution of validation findings is reported both in the respective validation reports and updated in the central inventory tool.

Ultimately, a status update is provided in the annual validation report for MC approval including the potential impact on both RC requirements as well as on model uses.

#### B.3.3.4.4. Escalation Procedure

The escalation procedure is necessary in case of disagreement on the validation outcome.

The escalation procedure starts with an escalation notice submitted by the Model Owner to the validation team/responsible with whom there is a disagreement. The notice includes a concise summary of the concern/issue and must be communicated as promptly as possible and substantiated with the necessary evidence against the validation outcome. The Group CRO as well as the Validation Coordinator are copied in to this notification.

#### B.3.4. Conduct of an internal risk and solvency assessment

The Own Risk and Solvency Assessment (ORSA) is a comprehensive assessment of all risks inherent to the business in order to determine whether current and future capital will be sufficient to ensure ongoing solvency. It goes beyond the determination of capital needs provided solely through the application of risk capital models by additionally considering stress scenarios, model limitations, and other non-modeled risks, and how these risks translate into capital needs or are otherwise mitigated.

The ORSA draws upon the whole Risk Management system in order to conclude on the Risk Profile adequacy to the Risk Appetite and ensures consideration of risk capital needs from an integral part of the business decision-making process of the Company.

Performance of the ORSA is realized by a regular comprehensive annual assessment of overall solvency needs and the preparation of a corresponding report, as well as a non-regular (i.e., ad hoc) assessment following significant changes in the risk profile.

EH SA's ORSA report is reviewed once a year.

#### Internal

# B.3.4.1. ORSA process overview

#### Figure 10: ORSA Macro process



The ORSA Process is executed through five main steps:

- 1. Update and alignment of the Risk Appetite and risk limits with the business strategy and check of the alignment EH Group SAS 's requirements;
- 2. Identification of all risks and controls to be considered by using different approaches;
- 3. Assessment of all risks based on the IM and additional risk assessment methods for risks not covered by the IM. In addition, projections of own funds, risk capital, and solvency ratio under base case and stress scenarios;
- 4. Steering of the overall solvency needs in quantitative terms of all material risks. Then, demonstration of the compliance of future business with the Risk Strategy;
- 5. Reporting of the performed results and analysis by filling the ORSA report and publishing it to all relevant stakeholders. The report has then to be validated by the MC before any official communication. Appropriate results are shared with other relevant reporting/analysis processes.

Although no single system could capture all risks, the existing processes and measures at EH SA enable it to identify the main risks and handle them efficiently, allowing the BoD to make appropriate decisions.

#### B.3.4.2. ORSA governance

- The BoD is responsible for signing-off the final report;
- The MC is actively:
  - Ensuring proper implementation of its standard;
  - Challenging the outcome of the ORSA and doing a pre-approval signing of the report; and Instructing on any follow-up actions to be taken.
- The RiCo is responsible for:

Overseeing the ORSA process;

Reviewing and pre-approving the ORSA results prior to submission to the MC;

Monitoring quarterly all the ORSA components and the execution of any follow-up actions;

Requesting performance of a non-regular ORSA after any events that could substantially alter the overall conclusion of the most recent ORSA.

• The Chief Risk Officer (CRO) is responsible for:

Coordinating the ORSA process and preparing the ORSA Report for both regular and non-regular ORSAs;

Annually assessing the compliance of the ORSA report/process with regulatory requirements;

Reporting on the results of the ORSA to the RiCo and distributing them to all key stakeholders related to business strategy, Risk Strategy, and Risk and Capital Management;

Advising the MC regarding the ORSA results;

Communicating with supervisory authorities.

# **B.4.** Internal control system

# B.4.1. Internal control framework

The internal control framework is laid out in EH SA'S governance and controls policy, as approved by the MC.

EH SA has set up a Governance and Control Committee in order to discuss and decide on questions in regard to the EH SA and EH Group SAS's overall governance and control framework. It aims in particular to reinforce the interaction and collaboration between Key Control Functions in relation to governance and control-related topics.

The EH SA internal control system has the following objectives:

- To safeguard EH SA ability to operate as a going concern and the continuity of its business;
- To create a solid control environment, by ensuring that every member of personnel is aware of the importance of internal control and the role that they must play in the internal control system;
- To perform control procedures that are commensurate with the risk carried by EH SA's activities and processes;
- To provide relevant information to the management bodies as part of their decision-making processes;
- To ensure compliance with the applicable laws and regulations.

With respect to the areas of control, activities, and reporting aspects, the controls are performed within EH SA in accordance with requirements regarding independence and segregation of duty. They are incorporated into EH SA's operational and organizational configuration and subject to continual review. When needed, internationally recognized control frameworks such as the COSO framework

(the Committee of Sponsoring Organizations of the Treadway Commission's internal control - Integrated Framework) and the COBIT framework (Control Objectives for Information and Related Technologies) may be used.

The EH SA Internal Control function is part of the Risk Management function. In particular, it identifies any material errors in the Company's financial statements and management reports. Alongside these controls, reports are submitted to management.

# B.4.2. General and specific control elements

The following key principles govern the processes and the manner in which governance and controls are organized at EH SA:

- Central, regional and local roles and responsibilities must be strictly defined;
- It is important to safeguard the separation of tasks to avoid excessive risk-taking and potential conflicts of interest;
- Important decisions must be taken by at least two representatives of the operational entity under review, even if, under local regulations, EH SA may be represented by a single person (four-eyes principle);
- In the interests of sound commercial judgement, the decision-making processes must be applied at all management levels that hold relevant information, notably through impartial access to necessary information;
- To facilitate communication throughout EH SA, English is the common language used at EH SA;
- Steps must be taken to ensure that all members of personnel are aware of the importance of internal controls through the clear definition and communication of roles and responsibilities and the provision of suitable training;
- It is important to maintain structured, documented processes for which key controls are in place and function effectively;
- The COSO, the COBIT, and the ITGC frameworks apply to the financial reporting process.

According to the COSO description, there are five components of internal control:

- Control environment (awareness among personnel of the need for internal control);
- Risk assessment (factors that may have a bearing on the achievement of objectives);
- Control activities (notably the application of standards and procedures);
- Information and communication of data required to manage and control activity;
- Monitoring of control systems.

EH SA applies the three-lines-of-defense internal control model as described in section B.3.1.4.

The "Governance & Control" policy clearly states what is expected of each line of defense and each control function. It also determines how controls are organized across the central, regional, and local functions.

Each corporate rule must be approved as part of a documented procedure.

The internal control system encompasses different control concepts. In addition to general aspects related to control activities, the following specific controls are also performed:

- Controls over Operational and Compliance risks
- Controls over financial reportings risks
- Controls over IT risks;
- Controls over the Solvency Capital Requirement;
- Controls over the underwriting of insurance risks;
- Controls over investments.

# **B.5.** Compliance Function

# B.5.1. Compliance tasks

The compliance function provides critical, independent oversight to ensure the Company's activities consistently adhere to all relevant regulatory, statutory, and internal policy requirements. It is responsible for designing and implementing robust compliance policies, monitoring ongoing adherence through regular monitoring, and facilitating continuous training and communication of regulatory expectations across the Company. By reporting directly to the Management Committee and the Board of Directors, the compliance function reinforces the EH SA's commitment to ethical conduct, transparency, and accountability, thereby safeguarding stakeholder interests and maintaining market confidence.

The compliance function is a key function within the Internal Control System of the company as described in its Compliance Policy and required under the Solvency II regime. It forms part of the second line of defence. The main compliance tasks are:

- The identification and assessment of compliance risk that can result from a failure to comply with internal or external requirements;
- Performing an advisory role, which includes providing advice to senior management on applicable laws and regulations as well as on principles and procedures to achieve compliance;
- Monitoring to ensure compliance with applicable external requirements (defined as the current laws, regulations and regulatory requirements relevant to the EH SA's activities) and appropriate effective internal procedures;
- Training, contact point and awareness-raising in respect to applicable compliance responsibilities.

The function is managed by the Chief Compliance Officer who, among other things, produces a compliance plan, describing the compliance function carries out its activities. The plan covers all EH SA's businesses and is reviewed for necessary changes at least on an annual basis. The plan is approved each year by the Audit, Risk and Control Committee, and the Chief Compliance Officer keeps the MC regularly informed of the implementation of the compliance plan.

# B.5.2. Independence of the compliance function

The compliance function has sufficient authority to maintain its independence at all times:

- The compliance function has a dedicated policy describing its formal status and standing within the EH SA's organizational structure;
- The accredited Chief Compliance Officer reports directly to a member of the MC;
- Direct reporting lines are in place from the local compliance functions to the respective regional compliance functions and to the Chief Compliance Officer;
- The outsourcing of the compliance function is prohibited by the Company's internal rules and the integrity framework is set up in accordance with applicable laws and regulations.

# **B.6. Internal Audit Function**

# B.6.1. Implementation of the Internal Audit Function

The mission of Internal Audit is to enhance and protect organizational value by providing risk-based and objective assurance, advice and insight.

Internal Audit evaluates and contributes to the improvement of the adequacy, effectiveness, and efficiency of the organization's governance, risk management, and control processes through a systematic, disciplined, and risk-based approach, expertise and insights. It helps the organization to ensure compliance with external and internal requirements and accomplish its objectives. It supports the EH MC and Audit, Risk and Compliance Committee deliver on their obligation to ensure an appropriate and effective Internal Control System (ICS).

Internal Audit is a key function within the ICS of EH Group and forms the third line (of Defence) in the Three Lines (of Defence) Model. As such, Internal Audit provides reasonable assurance for the entire first and second-line business organization including outsourced areas and services. Audit work involves generating an audit plan, examining and evaluating the information available, reporting on the results, and following up on recommendations.

The scope of EH Group Internal Audit includes all the OEs of Euler Hermes Group. The function is managed by the Head of Internal Audit, who reports to the Chairperson of the MC and to the Audit, Risk and Compliance Committee, and functionally to the Allianz Group Audit Manager.

The implementation of the Internal Audit function within EH is defined in the "Audit Policy" as well as in the supplemental "Standard Audit Manual", which define basic principles, tasks, methods as well as processes. Among other things, this includes the definition of the audit universe, i.e., the areas and topics which need to be audited to ensure adequate coverage of all relevant activities, procedures, and processes in all areas. The frequency and sequence of the audits in the course of the five-year audit cycle is then determined using a risk-based approach. The resulting annual audit plan is approved by the chairperson of the MC and the Audit, Risk and Compliance Committee. In case it is needed, adhoc audits may be executed. The execution of an audit is concluded by an audit report, which is amongst others shared with the auditee as well as with the MC and the Audit Risk and Compliance Committee. Management is responsible for implementing related corrective actions and for remediating identified audit findings. The Internal Audit function monitors the implementation of the action plans to remediate deficiencies.

The Internal Audit team keeps the Chairperson of the MC and the MC regularly informed of the implementation of the audit plan. The Head of Internal Audit reports quarterly to the Audit, Risk and Compliance Committee regarding audit results and management responsiveness and has a regular exchange with the Chair of the Audit, Risk and Compliance Committee. Moreover, an annual activity report is generated and reported to the MC and the Audit, Risk and Compliance Committee.

# B.6.2. Independence of the Internal Audit Function

The Internal Audit function has a high organizational independence, which corresponds to their function as "Last Line of Defence". The Internal Audit function must have a standing strong enough to ensure the necessary independence. "Necessary independence" means that no undue influence is exercised over the function, for instance in terms of reporting, the setting of objectives or targets, compensation, or by any other means. The Internal Audit function must avoid conflicts of interest in fact or appearance.

Compliance with the above principles is ensured through adequate reporting lines and information rights. In addition, the Head of Internal Audit reports directly to the chairperson of the MC. The Head of Internal Audit has regular exchanges with the chairperson of the MC as well as with the chairperson of the Audit, Risk and Compliance Committee. A strong functional reporting line exists to Allianz Group Audit and local issues identified can be addressed.

The Internal Audit function has the right to directly communicate with any employee and obtain access to any information, records, or data it requires to fulfill its responsibilities – all to the extent legally permitted. It has both the responsibility and the right to review activities, procedures, and processes in all areas of the Group, without any limitation. Internal auditors are to perform their duties in an unbiased manner; audit findings are to be based upon facts and supported by sufficient documented evidence. Internal auditors and the Internal Audit function have the authority to express assessments and recommendations but do not implement operational processes. To ensure independence and objectivity of internal auditors during audit assignments, the "Allianz Standard Audit Manual" states rules regarding the assignment of auditors. These include besides other to avoid the assignment of internal auditors on audits within the business area in which the respective auditor has been working in the last 12 months to avoid potential conflict of interests.

In addition, in order to ensure independent judgement, any bonus received by Internal Audit function representatives is based exclusively on achieving qualitative individual targets rather than on the financial and business results of EH SA.

Finally, the local Chief Audit Executive confirms to the chairperson of the MC and the Audit, Risk and Compliance Committee annually the independence of the internal audit activity.

# **B.7.** Actuarial Function

The Actuarial Function performs an independent assessment and oversight of EH SA's technical provisions, it expresses an opinion on the company's general underwriting policy and reinsurance arrangements and contributes to the effective implementation of the risk management system.

The Chief Actuarial Officer and his team are experts in actuarial science and financial mathematics adherent to the code of ethics as well as the policies and standards imposed by the EH Group and the Allianz Group. The Actuarial Function issues its opinion in a dedicated report that is approved by the MC, the BoD, sent to all other Key Functions and filed with the NBB.

The Chief Actuarial Officer reports directly to the CEO and is independent from EH SA's operational business functions and other functions that are likely to create a conflict of interest. He is not eligible for bonuses linked to the performance of the Company.

EH SA's Actuarial function is based around three pillars:

- The MC, which ensures that the Company's Actuarial function is properly organised. Some of its members take part in quarterly ResComm meetings and take the function's findings into account when making their decisions;
- EH SA's Chief Actuarial Officer is responsible for checking that the different regions and branches have properly implemented the various actuarial activities accordingly to Group standards. It is also responsible for communicating the results of its work at Audit, Risk and Compliance committee meetings and in the various reports it is required to produce;
- The local reserving actuaries of EH's regions or branches, who are responsible for implementing the various actuarial activities in line with the standards imposed by the Chief Actuarial Officer of EH SA, EH Group and the Allianz Group. They are also responsible for communicating the results of their work to the Actuarial Function in the various regional reports they are required to produce.

# **B.8.** Outsourcing

# B.8.1. Description of the outsourcing policy

Outsourcing, which is defined in Article 13, (28) of the Directive 2009/138/EC, is calling on third parties to exercise activities or implement procedures which would otherwise have been exercised by the insurance company itself. The outsourcing can be for services rendered to insureds (call centres, etc.), or administrative work (bookkeeping, claims settlement, investment management, etc.) and support functions (IT, data management, etc.).

In accordance with chapter 7 of the NBB Circular 2016\_31 updated in May 2020 and the NBB Circular 2020\_018 / Recommendations of the Bank on outsourcing to cloud service providers, EH SA has developed its Global Outsourcing Policy (GOP).

A CIFS (Critical or Important Function or Service) is a Service or Function which essential for EH SA and, without it, the company would be unable to deliver its services to customers any more. Key Functions are in scope.

The EH SA's outsourcing rules follow 4 lifetime phases:

- The decision phase dedicated mainly to the establishment of a business plan and perform a risk assessment concluding on the feasibility of outsourcing a service or not;
- The implementation phase to assess and select the provider and conclude the outsourcing agreement;
- The operational phase to monitor and steer the outsourcing arrangement;
- The exit phase to manage the continuity (reversibility and data security) and issues related to the termination of an outsourcing contract.

# **B.9.** Any other information

EH SA's system of governance is considered adequate and there is no additional material information to disclose regarding its system of governance.

The current version of the Articles of Association is the version dated December 28, 2023.

# C. Risk profile

# C.1. Underwriting Risk

### C.1.1. Description of the measures used

EH SA's non-life underwriting risk is measured and steered based on the IM. Further details on the methodologies used within the IM for Underwriting Risk can be found in section E.4.2.2.

### C.1.2. Description of the risk exposure

EH SA's underwriting risk includes:

- Non-life underwriting risk:
  - **Premium risk**: the risk that actual claims for the business in the current year develop adversely relative to expected claims ratios;
  - Reserve risk: the risk of adverse developments in best-estimate reserves over a oneyear time horizon, resulting from fluctuations in the timing and/or amount of claims settlement.
- Life underwriting risk:
  - **Longevity risk**: the risk of adverse developments in best estimate longevity increasing pension benefit obligations (this risk is related to the German pension fund).
- Business risk:
  - Lapse risk: the risk that renewal rates for existing contracts drop, leading to lower contribution margin;
  - **Cost risk:** the risk of not writing new business and thus not earning enough premiums to cover fixed acquisition costs.

At the end of 2024, the capital requirement for non-life underwriting risk amounted to EUR 143mn before diversification. The capital requirement for life underwriting risk amounted to EUR 11mn before diversification.

The capital requirement for business risk amounted to EUR 14mn before diversification.

### C.1.3. Risk concentration

Please refer to section C.3.3 of this report for a description of the material risk concentrations to which EH SA is exposed.

### C.1.4. Risk mitigation

Besides other risk mitigation techniques, for EH SA, reinsurance is the only material instrument to reduce the underwriting risk and optimize the risk profile. The reinsurance of EH Group is organized centrally via EH Re AG (CH) and EH Re SA (LUX).

# C.2. Market Risk

### C.2.1. Description of the measures used

EH SA's market risk is measured and steered based on the IM. Further details on the methodologies used within the IM for Market Risk can be found in section E.4.2.2.1.

### C.2.2. Description of the risk exposure

EH SA's market risk includes the following risks:

- Interest rate risk: the risk of loss following adverse market developments impacting interest rates;
- Inflation risk: the risk of loss following adverse market developments impacting inflation rates;
- **Equity risk:** the risk of loss following adverse developments impacting the equity market or the value of participations;
- **Equity volatility risk:** the risk of loss following adverse developments impacting the implied volatility of equity options;
- **Real estate risk:** the risk of loss arising from changes in the market value of real estate investments;
- **Credit spread risk:** the risk of loss following adverse market developments impacting credit spreads;
- **FX Risk:** the risk of loss arising from changes in foreign currency exchange rates;

At the end of 2024, the capital requirement for market risk amounted to EUR 253mn before diversification.

# C.2.3. Description of assets invested

EH SA actively manages its investment portfolio and is actively taking investment risks in a controlled and limited manner. This is based on the firm belief that by taking risks on the investment side additional value can be generated on a mid to long-term basis, i.e., that the additional return on investments overcompensates the additional cost of capital in the mid-to long-run. This approach results in a mid to long-term focused investment policy with an emphasis on Strategic Asset Allocation (SAA) and the goal of realizing the long-term risk premium of asset classes.

Tactical asset allocation is used on a limited basis as an enhancement to the SAA to profit from market opportunities. The investment activities follow the general principles of a congruent Asset Liability Management (ALM) with a sufficient duration and currency matching within prescribed limits. All technical reserves are supported by investments made by Investment and Treasury Group (ITG) with respect to local regulation.

EH SA's investment strategy aims for a positive global mid-to long-term (3-5 years) risk-adjusted aftertax investment return considering:

- Local as well as group-wide external and internal regulations, and policies;
- Risk-bearing capacity and risk tolerance of EH SA's and its shareholders;

- General principles of a congruent ALM;
- Return objectives, expectations, and risk tolerance of the shareholders; and
- Expectations of external parties (e.g., regulators, rating agencies, clients).

The following principles apply:

- Prudent person principle: EH SA only invests in assets and instruments whose risks can be properly measured, managed, and controlled, considering the assessment of its overall solvency needs. In particular, assets held to cover the TP are also invested in a manner appropriate to the nature and duration of the insurance and reinsurance liabilities;
- Focus on liquid, high-quality, low-risk assets: The predominant portion of the portfolio is invested in cash and liquid, tradable, high-quality securities, mainly in developed market treasuries and government-related and covered bonds. Further diversification in credit investments (e.g., corporate bonds, asset-backed securities /mortgage-backed securities, emerging market bonds) is allowed within pre-defined risk limits. Main technical reserves are supported by investments in cash and fixed-income securities. Parts of the reserves and the economic net asset value might be invested in equity and real estate within pre-defined risk limits;
- Asset Liability Management: The duration differences between assets and liabilities and the net foreign currency exposure are regularly monitored and appropriate actions and hedges are executed;
- Diversification: Diversification is a central part of the investment policy and is to be pursued with regards to the SAA, the geographical implementation, the number of counterparties;
- Avoiding investments that threaten EH SA's reputation.

### C.2.4. Risk concentration

EH SA diversifies its risks across geographical areas and does not rely on one specific country or economy. EH SA diversifies its portfolio across issuers and does not rely on one specific issuer irrespective of its credit quality. Moreover, EH SA does not foresee any specific risk concentration over the business-planning period.

### C.2.5. Risk mitigation

Market Risk mitigation is performed by applying investment strategies to mitigate high volatility assets as well as regular monitoring of the investments and to ensure the diversification of the portfolio. These strategies are defined in order to maintain the risk appetite within the financial limits set in EH SA Risk Appetite which are related to the interest rate, the equity, the foreign exchange, and the financial value at risk.

The SAA is a target asset allocation set yearly by the FiCo, to ensure a balance between asset yields and the related RC. On a monthly basis, the investment department monitors the current allocation with respect to the SAA. On a quarterly basis, SAA figures and asset allocation limits are presented to FiCo in order to ensure that it reflects the Risk Appetite defined within EH SA. The FiCo also discusses every decision concerning investment strategy. This way EH SA can effectively monitor investment risks.

Moreover, the derivative instruments can be used if they clearly contribute to a reduction of risks or facilitate efficient portfolio management.

# C.3. Credit Risk

### C.3.1. Description of the measures used

EH SA's credit risk is measured and steered based on the IM. Further details on the methodologies used within the IM for Credit Risk can be found in section E.4.2.2.2.

### C.3.2. Description of the risk exposure

Credit Risk is the risk of changes in the market value of the portfolio over a given time period (1 year), resulting from changes in the credit quality of exposures in the portfolio. It includes both default risk and migration risk – the risk of loss of economic value for credit exposures because of deterioration in credit quality.

Within EH SA, Credit Risk includes the following sub-risks:

- Counterparty risk: This includes issuer risk and sovereign risk and is related to loans and structured transactions like Asset-Backed Securities (ABS), Over The Counter (OTC) derivatives, reinsurance, credit insurance, and financial guarantees;
- Credit insurance risk: the risk of losses on the insurance portfolio due to non-payment of invoices resulting from insolvency or protracted default of the buyer;
- Country risk (transfer risk): The risk that an obligor will not be able to meet its cross-border payment obligations because the capital transfer is prohibited or restricted (e.g., by a sovereign act), for instance by currency moratoria, freezing of money, repatriation of capital.

At the end of 2024, the capital requirement for credit risk amounted to EUR 408mn before diversification.

### C.3.3. Risk concentration

Credit insurance risk represents the main sub-risk for EH SA due to its core business (Trade Credit and Surety). Thus, several processes have been put in place to closely monitor EH SA's portfolio quality and risk.

- Large risks management process: The methodology is to identify the largest and most sensitive buyers and ensure there is a granular review of each risk. A standard template that presents the key metrics and proprietary analysis maximizing the expertise and local knowledge has been defined and is currently used in all business units in a harmonized way. Buyers under this process are validated at different levels of credit committees depending on the exposure concentration and buyer grading.
- **Concentration risk management processes:** The evolution of the total exposure is monitored through three different dimensions to avoid concentration risk: the grade, the country, and the trade sector. The portfolio is strongly diversified in each of these dimensions. EH SA has succeeded in allocating its exposure in a well-proportioned manner thus limiting the risk that may arise from a trade sector dependency or a certain category of buyers or countries. Both the most sensitive buyers and countries are closely monitored.

# C.3.4. Risk mitigation

EH SA makes use of the following risk mitigation techniques to limit and contain its credit risk:

- For insurance credit risk management: various reinsurance treaties are put in place, either proportional or non-proportional, single-year or multi-years, across its business units and through EH Group reinsurance captives as well as external reinsurers. EH SA reviews the effectiveness of its reinsurance treaties on its risk profile on a yearly basis and amends them consistently with the evolution of its risk appetite.
- **Risk underwriting mitigation**: Along with reinsurance, EH SA also utilizes monitoring and control techniques through the definition and implementation of an adjusted risk underwriting stance, as well as risk action plans to anticipate material deviations from its credit risk appetite.
- For investment credit risk management: EH SA uses mainly hedging strategies to protect its investment portfolio from adverse market events.

# C.4. Stress tests and scenario analysis

EH SA has designed and implemented a firm-wide program covering stress testing, and scenario analysis. For sensitivity tests, EH SA usually follows standard shocks in line with European Insurance and Occupational Pensions Authority (EIOPA) recommendations. For scenario analysis, a dedicated process is run by the EH SA panel of experts, which is made of risk, business, and economic experts who meet monthly to identify the most relevant stress scenarios for the year to come. These scenarios are subsequently proposed to the EH SA RiCo for review and selection.

## C.4.1. Standard financial stress scenarios

EH SA's solvency position is challenged on an annual basis against a set of different financial stress scenarios in line with the EIOPA recommendations. In 2024, the following scenario effects were analyzed:

- Equity drop: -30% in market values of all equity investments;
- Interest rates up: +100 basis points (bps) in interest rate;
- Interest rates down: -100 bps in interest rate;
- Credit spread: +50 bps in credit spread;
- Combined scenario: -30% in market values of all equity investments and -100 bps interest rate.

None of these scenarios causes a major decrease in SII ratios.

### C.4.2. Scenario analysis

To complete the analysis on the resilience of its solvency positions, EH SA has developed additional scenario analysis. EH SA panel of experts has identified and proposed to the EH SA RiCo a set of relevant 'business' scenarios for analysis:

• The 2008/2009 financial crisis scenario: This scenario consists of replicating the macroeconomic and financial market shocks observed on the EH SA risk profile during the financial crisis of 2008 and 2009. EH SA runs this scenario yearly, and it serves as a benchmark given its severity level.

- A simulation of the Israel-Hamas conflict: this exceptional scenario aims at capturing the loss following the conflict in its worst-case escalation.
- Several accumulation risk scenarios evaluating concentration risk on buyers, countries, sectors and due to a targeted attack.

EH SA's solvency position at the end of 2023 remains above regulatory requirements after stress.

# C.5. Liquidity Risk

## C.5.1. Description of the measures used

Liquidity Risk is not measured and steered based on the IM, but based on the projection of liquidity resources and needs over different time horizons and in both current and stressed market conditions.

### C.5.2. Description of the risk exposure

Liquidity risk is the risk that EH SA might not be able to meet its payment obligations as and when they are due. Liquidity risk management is a component of EH SA's risk appetite and is a core part of the financial planning, considering the cash flow schedule as well as the capital allocation process.

In accordance with the Liquidity Risk Management Standard, an analysis is performed on a quarterly basis to identify liquidity resources and liquidity needs and to project the evolution of EH SA's liquidity ratio over different time horizons and under both the current and stressed conditions.

In this approach, the liquidity ratio is defined as the fraction of liquidity needs over liquidity resources:

- Liquidity resources come mainly from premiums, reinsurance receivables, and investment inflow;
- Liquidity needs mainly include claims and related expenses, reinsurance payables, operating expenses, dividends, and planned purchase or re-purchase of assets.

The projection of liquidity resources and needs under current market conditions shows that EH SA would be able to maintain its liquidity within its risk appetite in a base-case situation.

As in 2023, liquidity risk is not a material risk in 2024 but it is part of EH SA's risk profile.

### C.5.3. Risk concentration

EH SA is not exposed to any material risk concentration regarding Liquidity Risk.

### C.5.4. Risk mitigation

According to EH SA's Risk Appetite, the following thresholds have been defined for liquidity ratio management:

- Ratio>100%: Red (action level);
- 100%>Ratio>80%: Amber (alert level);
- Ratio<80%: Green.

In case of a breach, depending on the materiality, different escalation procedures are in place.

## C.5.5. Expected Profits Included in Future Premiums

EH SA's Expected Profits Included in Future Premiums amount to EUR 332.3mn.

# C.5.6. Stress tests and scenario analysis

EH SA identified several liquidity stress scenarios and chose to perform the one that appeared to be the most relevant in 2024: a massive increase in claims combined to a decrease in the premiums. In this stress scenario, the liquidity ratio calculated at Q4 2024 is at 75% for the 12-month horizon.

# C.6. Operational Risk

### C.6.1. Description of the measures used

Operational risk is the risk of loss resulting from:

- Inadequate or failed internal processes;
- Human errors;
- Systems and technical failures; and
- External events.

Legal and compliance risks are included, while strategic and reputational risk events are excluded. The operational risk management framework establishes the core approach by which operational risk is managed. Specifically, the management framework aims to:

- Generate awareness of the operational risk;
- Learn from past operational errors and events that either did or could have resulted in an operational loss;
- Reduce operational losses and other indirect consequences, including reputational damage and missed opportunities, resulting from the occurrence of operational risk events; and
- Enable management to conclude the effectiveness of the internal control system (i.e., the portion related to operational risk management).

In accordance with the EH risk policy framework, EH SA has implemented comprehensive Operational Risk Management (ORM) processes, aiming at keeping the Operational Risk under control. Each process is briefly described hereafter:

- **Operational Risk Event Capture (OREC):** Information regarding actual operational risk-related losses, gains, and near-misses that have occurred is recorded via the OREC process. This information is used to support and corroborate the identification and assessment of risk during the IRCS process, as well as the assessment of control effectiveness.
- Non-Financial Risk Management (NFRM): The NFRM is a risk management process by which EH SA ensures, through the performance of a qualitative-based analysis, that significant operational risks are identified, assessed, and prioritized for improved management and ensure that the controls underlying their management are effective.

- **Project Risk Management (PRM):** The objective of the initial project risk assessment on one hand is to ensure that projects, including the transition to business-as-usual (BAU), are delivered on time, on budget, and of adequate quality. On the other hand, it is to ensure that future BAU risks are recognized during project initiation and prior to project approval so that a sufficient budget is provided for implementing adequate mitigation measures as well as automated controls for the future BAU.
- The Top Risk Assessment Process (TRA): This is a structured and systematic process implemented at EH SA level with an objective to identify and remediate significant threats to financial results, reputation, operational viability, and the delivery of key strategic objectives, regardless of whether they can be quantified or not.
- Scenario Analysis (SCA): Each year, "Scenario Analysis" workshops are organized with Euler Hermes SA experts in order to set the IM parameters to be used to calculate the Operational RC.

### C.6.2. Description of the risk exposure

EH SA's Operational Risk is defined (as per ORM standard) as the risk of loss resulting from inadequate or failed internal processes and systems, from human misbehavior or error, or from external events. Compliance and legal risks are included whereas strategic and reputational risks are excluded.

At the end of 2024, the capital requirement for operational risk amounted to EUR 45.35mn before diversification.

### C.6.3. Risk concentration

EH SA is not exposed to any material risk concentration regarding Operational Risk.

### C.6.4. Risk mitigation

The processes aiming to mitigate the operational risk are described under section C.6.1. In addition, EH SA does use insurance as a specific risk mitigation technique for Operational Risk targeting especially Cyber risk.

### C.7. Reputational risk

### C.7.1. Description of the measures used

Reputational Risk is the potential occurrence of an event that negatively affects the perception and behavior of stakeholders, in particular in contrast to their expectations. Such risks can have serious long-term consequences, including the loss of customers, partners, and investors, as well as legal and regulatory consequences.

A reputational risk becomes a reputational issue once it becomes known to the public and begins to trigger the realization of adverse reputational impacts.

EH SA has set up a management process depending on whether the root cause of the reputational risk is considered direct or indirect in nature, or ESG related.

Direct reputational risks are consciously and actively taken on during the course of specific business transactions. The management of Direct Reputational Risks requires balancing the benefits of a given

business decision against the potential reputational impacts, considering the Allianz Group Reputational Risk strategy and sustainability approach.

The potential for Direct Reputational Risks must be considered throughout the course of all business activities. The identification of any direct reputational risk is the responsibility of the First Line of Defence. If a direct reputational risk (adverse media, tax or sanction related controversy, special interest person involved in the deal, personal judgement) is identified for a proposed or ongoing business transaction, then the first line of defense must perform a direct reputational risk assessment. This assessment is performed through the the reputational risk matrix that provides a reputational risk score on a scale of 1 (low risk) to 5 (high risk) based on an assessment of (potential) stakeholder perception. For indirect reputational risks, the same reputational risk assessment methodology used for direct reputational risk is applied.

# C.7.2. Description of the risk exposure

Reputational risk is defined as an unexpected drop in the value of in-force business or value of future business caused by a decline in the reputation of EH SA from the perspective of its stakeholders.

The potential for direct reputational risk is always considered throughout the course of all business activities. Indirect reputational risks are inherent in the operations of EH SA and are not related to specific business transactions. Indirect reputational risks are considered through the Top Risk Assessment (TRA) and NFRM processes.

### C.7.3. Risk Mitigation

To monitor the direct reputational risk management activities, EH SA has implemented several methods that allow EH SA to benefit from:

- A review of commercial deals to take into consideration the potential implication of reputational risk issues;
- Reporting on a quarterly basis of all direct reputational risks identified and assessed as exceeding EH SA's Risk Appetite.

In case of breaches, a referral process has been defined involving stakeholders from Allianz Trade Regions, Allianz Trade Group and Allianz SE.

# C.8. Sustainability Risk

### C.8.1. Sustainability Ambition Overview

EH SA is deeply committed to its role in the net zero transition. As an insurer and global trade enabler, it is uniquely positioned to help both the company, and the overall economy grow in a more sustainable way. Its Sustainability Strategy takes into consideration Double Materiality. This means we identify material sustainability matters by looking into both our impact on the environment and people as well as considering the financial perspective of risks and opportunities arising from sustainability matters. In 2024, EH SA has continued to enhance its strategic pillars to foster the commitment to the Paris Climate Agreement and achieve net-zero emissions by 2050 from its insurance and investment portfolio.

- Strong corporate governance and process models to integrate sustainability into core business and regions
- Lead by example in our operations
- Towards having an active role in decarbonization pathways
- Developing sustainable solutions for our clients, brokers and banks

Appropriate governance has been put in place to tackle these ambitions.

### C.8.2. Sustainability Risk Monitoring

EH SA has integrated the Sustainability Integration Standard addressing all ESG-related risks, and updated it when needed particularly regarding the 12 ESG sensitive business areas and sensitive countries. This standard drives the assessment of each insurance client and project regarding certain sustainability commitments including human rights concerns.

# **D.** Valuation for solvency purposes

# D.1. Assets

# D.1.1. Valuation of assets

The following table summarizes the amounts of EH SA assets, classified by asset classes as disclosed in the Quantitative Reporting Templates (QRT), for both MVBS valuation and BeGAAP valuation. The Be-GAAP balance sheet disclosed in this report is aligned with the balance sheet presentation in MVBS.

### Figure 11: Asset (MVBS vs BeGAAP) as of 31.12.2024

| In EUR mn  | MVBS    | BeGAAP   |
|--|---------|----------|
| Goodwill   |         | 0.0      |
| Deferred acquisition costs   |         | 0.0      |
| Intangible assets  | 0.0     | 28.4     |
| Deferred tax assets  | 0.0     | 0.0      |
| Pension benefit surplus  | 2.7     | 2.7      |
| Property, plant & equipment held for own use                                       | 116.1   | 22.1     |
| Investments (other than assets held for index-linked and unit-linked contracts)    | 2,248.7 | 2,054.2  |
| Property (other than for own use)  | 3.9     | 0.0      |
| Holdings in related undertakings, including participations                         | 586.2   | 411.2    |
| Equities   | 2.8     | 35.0     |
| Equities – listed  | 0.0     | 0.0      |
| Equities – unlisted  | 2.8     | 35.0     |
| Bonds  | 1,364.5 | 1,4507.6 |
| Government Bonds   | 444.4   | 455.2    |
| Corporate Bonds  | 920.1   | 952.4    |
| Structured notes   | 0.0     | 0.0      |
| Collateralized securities  | 0.0     | 0.0      |
| Collective Investments Undertakings  | 214.7   | 126.1    |
| Derivatives  | 0.0     | 0.0      |
| Deposits other than cash equivalents   | 76.7    | 74.2     |
| Other investments  | 0.0     | 0.0      |
| Assets held for index-linked and unit-linked contracts                             | 0.0     | 0.0      |
| Loans and mortgages  | 476.0   | 339.3    |
| Loans on policies  | 0.0     | 0.0      |
| Loans and mortgages to individuals   | 0.0     | 0.0      |
| Other loans and mortgages  | 476.0   | 339.3    |
| Reinsurance recoverables from:   | 1,684.1 | 2,531.2  |
| Non-life and health similar to non-life  | 1,684.1 | 2,531.2  |
| Non-life excluding health  | 1,684.1 | 2,531.2  |
| Health similar to non-life   | 0.0     | 0.0      |
| Life and health similar to life, excluding health and index-linked and unit-linked | 0.0     | 0.0      |
| Health similar to life   | 0.0     | 0.0      |

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| Total assets   | 5,418.6 | 5,958.6 |
|--|---------|---------|
| Any other assets, not elsewhere shown  | 7.5     | 6.9     |
| Cash and cash equivalents  | 141.7   | 141.7   |
| Amounts due in respect of own fund items or initial fund called up but not yet paid in | 0.0     | 0.0     |
| Own shares (held directly)   | 37.0    | 0.0     |
| Receivables (trade, not insurance)   | 272.4   | 232.5   |
| Reinsurance receivables  | 0.0     | 18.4    |
| Insurance and intermediaries receivables   | 430.4   | 581.2   |
| Deposits to cedants  | 2.0     | -0.0    |
| Life index-linked and unit-linked  | 0.0     | 0.0     |
| Life excluding health and index-linked and unit-linked                                 | 0.0     | 0.0     |

An overview of valuation and recognition bases applied for assets positions recognized within EH SA is given in Appendix 3.

### D.1.2. Changes to the recognition and valuation bases used or to estimations

There are no changes to the recognition and valuation bases used or to estimations compared to last year.

# D.1.3. Assumptions and judgments on the future and other major sources of estimation uncertainty

There are no specific assumptions or judgments about the future and other major sources of estimation uncertainty.

### D.1.4. Material financial assets

The default valuation method for assets and liabilities (other than TP) under SII is the use of quoted market prices in active markets for the same assets or liabilities.

The use of quoted market prices is based on the criteria for active markets as defined in IFRS. Where the criteria for active markets are not satisfied, EH SA uses alternative valuation methods. When using alternative valuation methods, EH SA relies as little as possible on entity-specific inputs and makes maximum use of relevant market inputs. If relevant observable inputs are not available, EH SA uses unobservable inputs reflecting the assumptions that market participants would use when pricing the asset or liability, including assumptions about risk.

The valuation technique used is consistent with one or more of the following approaches:

- Market approach: this approach uses prices and other relevant information generated by market transactions involving identical or similar assets, liabilities, or group of assets and liabilities;
- Income approach: this approach converts future amounts, such as cash flows or income or expenses, to a single current amount;
- Cost approach or current replacement: the cost approach reflects the amount that would be required currently to replace the service capacity of an asset.

For every class of assets, an alternative valuation method is used if the asset class price is not quoted on active markets for the same assets. The following table summarizes the different valuation methods used, classified by class of assets.

Figure 12: Valuation methods by assets class as of 31.12.2024

| MVBS asset                                   | Valuation method  |
|--|---|
| Cash and each as windows                     | Quoted market price in active markets for the same assets                 |
| Cash and cash equivalents                    | Alternative valuation methods   |
| Collective Investment Undertakings           | Quoted market price in active markets for the same assets                 |
| Collective Investment Undertakings           | Alternative valuation methods   |
| Corporate Bonds                              | Quoted market price in active markets for the same assets                 |
|  | Alternative valuation methods   |
| Deposits to cedants                          | Alternative valuation methods   |
| Collateralized securities                    | Quoted market price in active markets for the same assets                 |
| Deposits other than cash equivalent          | Alternative valuation methods   |
| Equities – unlisted                          | Alternative valuation methods   |
| Government Bonds                             | Alternative valuation methods   |
| Government Bonas                             | Quoted market price in active markets for the same assets                 |
| Loans and Mortgages                          | Alternative valuation methods   |
| Other Investments                            | Alternative valuation methods   |
|  | Adjusted equity methods (applicable for the valuation of participations)  |
| Participations and related undertakings      | IFRS equity methods (applicable for the valuation of partic-<br>ipations) |
|  | Alternative valuation methods   |
| Property (other than for own use)            | Alternative valuation methods   |
| Property, plant & equipment held for own use | Alternative valuation methods   |
| Own shares                                   | Alternative valuation methods   |
| Derivatives                                  | Alternative valuation methods   |

All related undertakings have been valued either with Adjusted Equity Methods or with IFRS equity methods.

### D.1.5. Financial and operating leases

EH SA occupies property in many locations under various long-term leases and has entered into various leases covering the long-term use of data processing equipment and other office equipment. As a lessee, as of December 31, 2024, the maturities for the lease liabilities were as follows:

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| In EUR mn         | Future minimum lease<br>payments | Interest | Present value of mini-<br>mum lease payments |
|-------------------|----------------------------------|----------|--|
| Less than 1 year  | 14.0                             | -1.1     | 12.9   |
| 1 to 5 years      | 50.0                             | -3.4     | 46.6   |
| More than 5 years | 58.0                             | -2.9     | 55.1   |
| Total             | 122.0                            | -7.4     | 114.6  |

# D.1.6. Material deferred tax assets

On December 31, 2024, the total DTA equaled EUR 0.0mn (MVBS value).

# **D.2.** Technical Provisions

EH SA calculates its technical provisions according to Articles 76 and 77 of the Directive 2009/138/EC. Technical provisions (TP) are calculated as the sum of best estimate liabilities plus a risk margin (RM). Following Allianz Group recommendations, the volatility adjustment on risk-free interest rates according to Article 77d of the Directive 2009/138/EC is used.

# D.2.1. Technical Provisions as of Q4 2024

EH SA follows the Allianz Group approach for its definition of the "best estimate" reserves, which take into account quantitative as well as qualitative information. In accordance with the Solvency II LoB structure as per QRT S.02.01, EH SA separates the portfolio into "Credit and Suretyship" and "Miscellaneous" (i.e. Fidelity business).

| B/S Liabilities (in EUR mn)            | 2024     | 2023     |
|--|----------|----------|
| 1. BEL Claims provisions               | -2,342.8 | -2,295.3 |
| 1.1 Undiscounted BEL claims provisions | -2,429.3 | -2,393.4 |
| 1.2 Discount                           | 86.6     | 98.3     |
| 2. BEL Premium provisions              | -72.9    | -151.8   |
| 2.1 Undiscounted BEL premium provision | -101.2   | -185.3   |
| 2.1.1 Future Claims/Expenses, Rebates  | -1,320.9 | -1,321.5 |
| 2.1.2 Future Premiums                  | 1,219.7  | 1,136.1  |
| 2.2 Discount                           | 28.3     | 33.5     |
| 3. Risk Margin                         | -31.8    | -36.8    |
| 4. Technical Provision                 | -2,447.4 | -2.483.9 |

| B/S Assets (in EUR mn)                         | 2024    | 2023    |
|--|---------|---------|
| 1. Reinsurance Recoverables claims provisions  | 1,734.7 | 1,696.5 |
| 1.1 Undiscounted reinsurance BEL recoverables  | 1,803.9 | 1,773.3 |
| 1.2 Discount                                   | -69.2   | -76.8   |
| 2. Reinsurance recoverables premium provisions | -50.3   | -49.9   |

| 2.1 Undiscounted BEL premium provisions | -29.2   | -27.4   |
|---|---------|---------|
| 2.1.1 Future Claims/Expenses, Rebates   | 968.2   | 942.3   |
| 2.1.2 Future Premiums                   | -997.4  | -969.7  |
| 2.2 Discount                            | -21.1   | -22.5   |
| 3. Counterparty default adjustment      | -0.3    | -0.3    |
| 4. Reinsurance recoverable under SII    | 1,684.1 | 1,646.3 |
|   | •       |         |

|  | Net TP | -763.3 | -837.6 |
|--|--------|--------|--------|
|--|--------|--------|--------|

The Technical Provisions have decreased in 2024 despite the increasing claims activity and subsequently increasing claims provisions; however, that effect was overcome by higher Future Premium expectation and a lower expected Combined Ratio.

# D.2.2. Calculation Principles

The best estimate liabilities comprise both, claims and premium provisions. Claims provisions comprise best estimates of claims reserves, including loss adjustment expenses and salvages and subrogation. Premium provisions are defined as the expected present value of future in and outgoing cash flows including future premium payments, future claims, and future expenses.

EH SA's claims provisions are calculated gross of reinsurance on IFRS GAAP basis by regional Branch-LoB level, following the Reserving Guidelines of EH SA.

The premium provisions are derived from various budget and policy-information, which can be expressed in terms of the following simplified formula:

Premium Provision = (UPR + FP) \* CR – DAC– FP + RebRes + IME

where

- UPR = Unearned Premium Reserves
- FP = Future premiums (calculated from individual policy-information) that policyholders are contractually bound to (including tacit renewals) \*)
- CR = (Future/Budget) Combined Ratio
- DAC = Deferred Acquisition Costs
- RebRes = Rebate Reserves
- IME = Investment Management Expenses; these need to be included according to Article 31 of the Delegated Act. Following Allianz guidance, their amount is determined as 1.5 basis points of the net best estimate Technical Provisions.

With respect to *contract boundaries* a specific feature of Credit Insurance business must be noted: EH SA can, depending on the contract wording, unilaterally terminate or amend credit lines related to the risks covered in some of its contracts at any time. Therefore, following a strict interpretation of Article 18 of the SII Delegated Act, EH SA considers for the calculation of future premiums, the *"canceling all limits" scenario* (for all policies where the wording allows EH SA to do so and where premiums depend on the limit amount).

The cashflow pattern for claims and premium provisions are annually updated on basis of paid-claims triangles.

The discounting of (weighted) future cash-flows happens on basis of the risk-free interest rate curve corrected for a volatility adjustment. Due to timing constraints, EH SA uses yield curves provided by Allianz Group, which are broadly identical to the EIOPA-curves.

On top of the best-estimate of the liabilities, Solvency II requires an allowance for the cost of holding non-hedgeable risk capital. This Risk Margin (RM) represents the cost of capital to run off the business in case of an immediate transfer of business to another company until final settlement. EH SA calculates the RM on basis of a Cost-of-Capital concept based on the capital derived from the Internal Model SCR.

The reinsurance recoverables are calculated by a simple netting-down approach in view of the plain Quota-Share reinsurance cessions of EH SA to the predominant internal reinsurance Captive EH-RE.

EIOPA guidelines stipulate that recoverables from reinsurance contracts take account of expected losses due to counterparty default. This amount is called Counterparty Default Adjustment (CDA). EH SA considers the risk mitigation effect of reinsurance in its calculations, even though the risk of counterparty default remains. The latter is considered separately and reinsurance recoverables are adjusted accordingly, however, the CDA is immaterial compared to the amount of reserves ceded.

### D.2.3. Comparison between Solvency II and BE-GAAP

The following table discloses the reconciliation between technical provisions (TPs) as disclosed in financial accounting statements and TPs as disclosed for solvency purposes.

| GAAP BRIDGE                           |          | GROSS    |  |
|---------------------------------------|----------|----------|--|
| in EUR mn                             | 2024     | 2023     |  |
| Be-GAAP                               | -3,388.3 | -3,303.5 |  |
| Claims Reserves (excl S&S)            | -2,629.1 | -2,568.5 |  |
| Premium Reserves                      | -697.1   | -672.2   |  |
| DAC reclassification                  | 61.9     | 55.9     |  |
| Equalization Reserve                  | -124.0   | -118.7   |  |
| MVBS TP gross                         | -2,447.4 | -2,483.9 |  |
| Claims provisions (disc)              | -2,342.8 | -2,295.3 |  |
| Premium provisions (disc)             | -72.9    | -151.8   |  |
| Risk margin                           | -31.8    | -36.8    |  |
| embedded Discount (Claims + Premiums) | 114.9    | 131.8    |  |

The main differences between the financial accounting statements under BE-GAAP and the TP for Solvency II purposes are given for the following reasons:

- Due to their nature, Equalization Reserves are not allowed under IFRS/MVBS;
- Gross salvage reserve is presented as a liability in SII and as an asset in BE-GAAP, salvage reserve ceded is presented as an asset in SII and presented as a liability in BE-GAAP;

- Deferred acquisition costs are not recognized in SII valuation and presented as a liability in BE-GAAP;
- On IFRS and BE-GAAP the premium reserves reflect the unearned part of the written premium, calculated policy by policy, prorata temporis based on the number of days between the closing date of the calculation period and the expiration of the contract. While for MVBS, premium provisions reflect the expected present value of future cash inflows and outflows, including future claims, premiums and expenses related to existing contracts;
- Loss reserve discounting: MVBS TP reflect the present value of the liabilities, while BE-GAAP reserves are undiscounted;
- Risk Margin and IME are relevant components of MVBS TP that are not required under BE-GAAP.

MVBS TP only includes insurance receivables and payables which are past due, and amounts not yet due are excluded.

# D.3. Other liabilities

# D.3.1. Valuation of other liabilities

The following table summarizes the amounts for EH SA other liabilities, classified by other liabilities classes as disclosed in the QRT, for both MVBS valuation and BeGAAP valuation.

Figure 14: Other Liabilities (MVBS vs Be-GAAP) as of 31.12.2024

| Other liabilities (In EUR mn)                                      | MVBS    | BeGAAP  |
|--|---------|---------|
| Other technical provisions   |         | 0.0     |
| Contingent liabilities   | 20.8    | 0.0     |
| Provisions other than technical provisions                         | 102.2   | 100.2   |
| Pension benefit obligations  | 160.9   | 160.9   |
| Deposits from reinsurers   | 2.5     | 2.5     |
| Deferred tax liabilities   | 92.7    | 0.0     |
| Derivatives  | 0.0     | 0.0     |
| Debts owed to credit institutions                                  | 60.2    | 60.2    |
| Financial liabilities other than debts owed to credit institutions | 445.6   | 196.4   |
| Insurance & intermediaries payables                                | 157.8   | 159.8   |
| Reinsurance payables   | 283.0   | 306.1   |
| Payables (trade, not insurance)                                    | 175.2   | 174.5   |
| Subordinated liabilities   | 0.0     | 0.0     |
| Subordinated liabilities not in Basic Own Funds                    | 0.0     | 0.0     |
| Subordinated liabilities in Basic Own Funds                        | 0.0     | 0.0     |
| Any other liabilities, not elsewhere shown                         | 104.7   | 270.2   |
| Total other liabilities  | 1,605.6 | 1,430.9 |

An overview of valuation and recognition bases applied for liabilities positions recognized within EH SA is given in Appendix 4.

## D.3.2. Financial liabilities

The pricing of loans within EH SA takes into consideration the volume and term of a loan by applying market interest rates existing at inception (benchmark rates) with adjustments for various market factors described herein, in particular the creditworthiness of the debtor, exchange risks, and particular features of the facility, e.g., collateral, subordination (credit spread).

### a. Benchmark rate

The relevant benchmark rate depends on the coupon format of the debt instrument. For instruments with a floating rate coupon, the benchmark rate is the respective EURIBOR or LIBOR Rate (as of the date of loan inception) for a given currency (benchmark rate). The choice of the relevant EURIBOR or LIBOR-rate depends on the coupon re-set frequency.

For instruments with a fixed rate coupon, the appropriate benchmark rate is the swap-rate of the relevant currency and with the same term as the underlying debt instrument.

### b. Credit spread

The benchmark rate is increased by the credit spread, which is determined by the risk profile associated with the underlying debt instrument, including its final maturity. The basis for the determination of the credit spread is given by:

- Spreads as observed in the secondary market (or, if available recent primary market levels) of directly comparable transactions;
- And/or comparable credit default swap (CDS) levels;
- And/or relevant indices provided by agencies such as S&P, Bloomberg, etc.

In addition, the credit spread shall also include EH SA credit spread.

### D.3.3. Leasing arrangements

Refer to section D.1.5 for information regarding leasing arrangements.

### D.3.4. Deferred Tax Liabilities

On December 31, 2024, DTL equaled EUR 92.7mn (MVBS value). DTL are mainly due to temporary differences on TP, provisions for pension obligations, and revaluation of available for sales investments.

### D.3.5. Economic benefits

Economic benefits could be generated for example by growth in gross domestic product with the economy, which could have an impact on the exposure. However, this is considered when defining the assumptions to assess the outflows generated by the insurance business.

# D.3.6. Employee benefits

In accordance with the regulatory environment and collective agreements, EH SA has established defined-contribution and defined-benefit pension plans (company or multi-employer) in favor of employees.

Defined-contribution plans are funded through independent pension funds or similar organizations. Contributions fixed in advance (e.g., Based on salary) are paid to these institutions and the beneficiary's right to benefits exists against the pension fund. The employer has no obligation beyond payment of the contributions.

At the year-end December 31, 2024, EH SA recognized expenses for defined-contribution plans of EUR 1.6mn (EUR 1.8mn in 2023). Additionally, EH SA paid contributions for state pension schemes of EUR 22.7mn in 2024 (EUR 20.7mn in 2023).

There also exist multiple defined benefit plans within different EH SA branches.

The following tables (IFRS) show respectively the breakdown of employee benefits by the nature of the liability and the breakdown of the employee benefits by nature of the assets.

| In EUR mn   | Total  |
|---|--------|
| Actuarial obligation - Total – Opening                  | -602.4 |
| Current period service cost                             | -11.7  |
| Interest on obligation                                  | -18.5  |
| Employee contributions                                  | -2.0   |
| Plan amendment  | -      |
| Acquisitions/disposals of subsidiaries                  | 0.4    |
| Plan curtailments                                       | -      |
| Plan settlements  | -      |
| Actuarial gains (losses) due to a change in assumptions | 12.4   |
| Actuarial gains (losses) due to a change in experience  | -6.0   |
| Benefits paid   | 22.7   |
| Currency translation difference                         | 0.2    |
| Other   | -0.7   |
| Removal of the discretionary clause                     | -      |
| Actuarial obligation - Total – Closing                  | -605.8 |

| Fair value of plan assets - Total – Opening            | 450.1 |
|--|-------|
| Interest income on plan assets                         | 13.7  |
| Actuarial gains (losses) due to a change in experience | 0.7   |
| Employee contributions                                 | 1.6   |
| Employer contributions                                 | 14.3  |

| In EUR mn                                   | Total |
|---|-------|
| Acquisitions/disposals of subsidiaries      | -0.4  |
| Plan curtailments                           | -     |
| Plan settlements                            | -     |
| Benefits paid                               | -16.1 |
| Currency translation difference             | -0.2  |
| Other                                       | 1.0   |
| Fair value of plan assets - Total – Closing | 464.8 |

| Net commitments <0 | -141.8 |
|--------------------|--------|
| Net commitments >0 | 0.5    |

Multiple assumptions are used for the calculation of employee benefits:

- Discounting rates;
- Inflation rates;
- Expected rate of salary increase;
- Plan retirement age, as well as other actuarial and financial assumptions that are relevant. Estimation of the future benefit payments of the employee of the German entities (IFRS figures).

### D.3.7. Contingent liabilities

EH SA has recognized a contingent liability in MVBS at the amount of EUR 20.8mn as of December 31, 2024, due to the negative NAV of investments in participations.

# E. Capital Management

# E.1. Own funds

## E.1.1. Information on own funds

### E.1.1.1. Management of own funds

Capital poses the central resource for EH SA to support its multiple activities. It links to EH SA's Risk Strategy, which defines the relevant risk appetite with regard to the risk-bearing capacity including EH SA's capital and solvency targets as well as risk limits, thus implementing EH SA's business strategy. Capital management describes the set of activities undertaken by EH SA to ensure its adequate capitalization. The following principles are applied:

- Capital management protects the group's capital base and supports effective capital management on Group level in line with the Group risk policy. It allocates capital to the underlying risk drivers under the budget limited by the risk strategy and with the target of optimizing the expected return under this constraint. Risk considerations and capital needs are integrated into management and decision-making processes. This is done by the attribution of risk and allocation of capital to the various segments, LoBs, and investments;
- EH SA facilitates the fungibility of capital from a group-wide perspective by pooling/up-streaming available excess capital to EH Group while at the same time ensuring a sufficient level of capital is held at EH SA level. This includes a consideration of a buffer above the Minimum Capital Ratio to consider potential market volatility;
- EH SA ensures it complies with the regulatory Minimum Capital Requirement;
- Capital is centrally managed in accordance with Group-wide rules and allocated to the benefit of the Group and its shareholders;
- EH SA capitalization is managed using adequate buffers above minimum regulatory capital. Excess capital not required for business purposes over the (three years) plan horizon should be up-streamed by EH SA;
- EH SA management is committed to having shareholders participating in the economic development of the group through dividend payments;
- The capital allocation for steering the business is based on the IM also considering other constraints (such as rating and liquidity).

### E.1.1.2. Description of the own funds

The following table discloses the composition of SII own funds as well as its variation over 2024:

### Figure 16: Evolution of own funds (MVBS)

| In EUR mn  | 2024    | 2023    | Δ      | %   |
|--|---------|---------|--------|-----|
| Total assets   | 5,418.6 | 5,470.9 | -52.3  | -1% |
| Total liabilities  | 4,053.0 | 4,209.9 | -156.9 | -4% |
| Excess of assets over liabilities before Look<br>Through | 1,365.6 | 1,261.0 | 104.6  | 8%  |
| Minority OPCI  | -73.5   | -77.7   | 4.1    | -5% |
| Foreseeable dividends                                    | -159.0  | -80.0   | -79.0  | 99% |
| Own Shares   | -37.0   | -32.6   | -4.3   | 13% |
| SII Own funds  | 1,169.6 | 1,148.4 | 21.2   | 2%  |

The main elements explaining this increase are:

- The positive 12M 2024 YTD result for EUR 132.8mn
- URGL OCI reserve for EUR 22.7mn
- The FX impacts for EUR 10.6mn
- The pension OCI for EUR 4.9mn
- The impact of the variation of the market value of investment (mainly participation) for EUR 6.6mn
- Positive impact of the change of Future Profits and discounting for EUR 46.4mn due to the decrease in CR and the increase in Future Premium, partially offset by the decrease in UPR cash
- Positive impact of the risk margin decrease for EUR 5.0mn mainly driven by the removal of capital add-on

These movements are positive and are partly compensated by these negative movements:

- Dividends paid for EUR -80.0mn
- Negative impact of the increase for deferred taxes liabilities for EUR -51mn
- Change in foreseeable dividends for EUR -79mn

EH SA's own funds are exclusively composed of basic own funds. The own funds are composed of Tier 1 unrestricted for more than 100% and Tier 3 for the rest. EH SA does not have any ancillary own funds. The available own funds were used for all calculations in this report.

### The table below summarizes EH SA own funds composition:

### Figure 17: Composition of own funds as of 31.12.2024 (MVBS)

| Basic own funds (In EUR mn)                             | Total  | Tier 1<br>- unrestricted | Tier 3 |
|---|--------|--------------------------|--------|
| Ordinary share capital (gross of own shares)            | 229.4  | 229.4                    | 0.0    |
| Share premium account related to ordinary share capital | 179.8  | 179.8                    | 0.0    |
| Reconciliation reserve                                  | 760.4  | 760.4                    | 0.0    |
| An amount equal to the value of net DTA                 | 0.0    | 0.0                      | 0.0    |
| Total basic own funds after deductions                  | 1169.6 | 1169.6                   | 0.0    |

### E.1.1.3. SCR and MCR covers

The table below summarizes available and eligible amounts of own funds to cover both SCR and MCR.

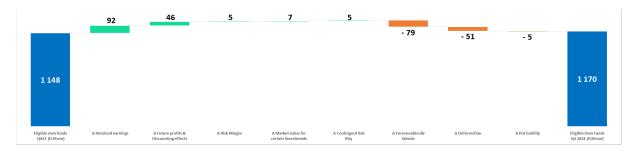
### Figure 18: Available and eligible own funds to meet SCR and MCR as of 31.12.2024 (MVBS)

| Eligible own funds (In EUR mn)            | Total   | Tier 1 –<br>unrestricted | Tior 2 |
|---|---------|--------------------------|--------|
| Total available own funds to meet the SCR | 1,169.6 | 1,169.6                  | 0.0    |
| Total available own funds to meet the MCR | 1,169.6 | 1,169.6                  | 0.0    |
| Total eligible own funds to meet the SCR  | 1,169.6 | 1,169.6                  | 0.0    |
| Total eligible own funds to meet the MCR  | 1,169.6 | 1,169.6                  | 0.0    |

# E.1.1.4. Differences between valuation in financial statements and for solvency purposes

Evaluated from the IFRS balance sheet, MVBS aims at showing an economic valuation of all assets and liabilities. Nevertheless, there are some differences between the two valuation methods, which are monitored. The figures below to show the main differences.





Considering assumptions as of the end of year 2024, the eligible SII own funds value are EUR 1,169.6mn compared to EUR 1,148.4mn in 2023.

# E.1.1.5. Description of items deducted from own funds

EH SA does not have any ring-fenced or matching adjustment portfolio. EH SA does not have any item deducted from its own funds.

## E.1.2. Additional ratios

EH SA does not disclose any other additional ratios.

### E.1.3. Loss absorbency mechanism

EH SA does not have any own funds item related to Article 71 (1) (e) of the Delegated Regulation.

### E.1.4. Reconciliation reserve

The following table summarizes the calculation of the reconciliation reserve.

Figure 20: Breakdown of the reconciliation reserve as of 31.12.2023 (MVBS)

| Reconciliation reserve (In EUR mn)                | Total   |
|---|---------|
| Excess of assets over liabilities                 | 1,365.6 |
| Own shares (held directly and indirectly)         | -37.0   |
| Foreseeable dividends, distributions, and charges | -159.0  |
| Other basic own fund items                        | -409.6  |
| Reconciliation reserve                            | 760.4   |

# E.2. Solvency Capital Requirement and Minimum Capital Requirement

# E.2.1. Evolution of SCR and MCR ratios

The table below shows the evolution of EH SA's SCR between 2023 and 2024.

### Figure 21: Breakdown of the SCR

| In EUR mn              | 2024   | 2023  | Δ     | %    |
|------------------------|--------|-------|-------|------|
| Market                 | 510.4  | 489.3 | 21.1  | 4%   |
| Credit                 | 407.6  | 261.7 | 145.9 | 56%  |
| P/C Underwriting risks | 145.7  | 177.5 | -31.8 | -18% |
| L/H Underwriting risks | 10.9   | 11.8  | -0.9  | -7%  |
| Business Risk          | 15.0   | 15.7  | -0.8  | -5%  |
| Operational Risk       | 45.4   | 39.8  | 5.6   | 14%  |
| Total Standalone RC    | 1135.0 | 995.8 | 139.2 | 14%  |

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| Diversification effect | -533.6 | -482.7 | -50.9 | 11%  |
|------------------------|--------|--------|-------|------|
| Total Diversified RC   | 601.4  | 513.1  | 88.3  | 17%  |
| Capital Add-on         | 101.2  | 118.3  | -17.2 | -15% |
| Tax impact             | -54.5  | -51.4  | -3.1  | 6%   |
| SCR                    | 648.1  | 580.0  | 68.1  | 12%  |

In 2024, the following model changes were implemented:

- Major model change : introduction of the new Surety & Guarantee model
- Minor/immaterial model changes : New Consistency rule and New Cat model.

In 2024, EH SA's MCR amounted to EUR 196.5mn, decreasing by -7% compared to 2023, driven by the increase in non-life technical provisions. The MCR ratio stood at 610%, increasing by 12% compared to 2023 due to the increase in own funds over the period.

### E.2.2. Inputs to calculate the MCR

The MCR for EH SA based on the IM is shown in the table below for Q4 2024. MCR is calculated according to the methodology defined by SII regulation. The MCR equals the linear MCR for the IM as described in the following table.

### Figure 22: MCR calculation (In EUR mn)

| MCR | AMCR | SCR | 45% SCR | 25% SCR | MCR combined |
|-----|------|-----|---------|---------|--------------|
| 197 | 4    | 648 | 292     | 162     | 197          |

### E.2.3. Material changes to SCR and MCR

In addition to the model change mentioned previously, a change has been made to the reinsurance conditions Multinational Companies (MNC) portfolio.

### E.3. Duration-based Equity Risk sub-module in the SCR

EH SA does not use the duration-based Equity Risk sub-module in the calculation of its SCR as the SCR is assessed based on an Internal Model.

E.4. Differences between the standard formula and any Internal Model used

### E.4.1. Description of the Internal Model

E.4.1.1. Purposes for using an Internal Model

EH SA has implemented an IM for the computation of the SCR attached to the credit and surety portfolio.

The standard formula has several limitations for the representation of the Credit and Surety risk, starting from its classification for the premium risk. These limitations are overcome by using an IM, and especially a Credit Risk type model for the Trade Credit Insurance & Surety (TCI&S) LoB. Such a model is better aligned with the way the risk profile is steered.

The following elements are considered as limitations in the standard formula applied to credit and surety risk:

- Classification of TCI&S risk as premium risk while the underlying risk drivers are credit-related;
- Separate consideration of Cat Risk while it is an inherent part of the underlying credit insurance risk;
- Partial applications of non-proportional treaties such as Stop Loss;
- Underestimation of non-linear risk mitigation features present in the policies;
- Backward-looking view on risk mitigation measures implemented in policies.

### E.4.1.2. Structure of the Internal Model

A Credit Risk model is essentially a two-steps approach:

- Simulation of the exposure that defaults, defines the Exposure at Default (EAD);
- Application of the mitigation factors either present in policies, in the reinsurance treaties, or other mitigation clauses leading to define the ultimate loss borne by the insurance company.

This modeling framework captures all the necessary features of EH SA risk profile by:

- Providing one loss distribution covering all loss scenarios and events;
- Reflecting risk mitigation features (either present in policy or a reinsurance treaty) directly in the loss distribution;
- Reflecting risk mitigation features attached to the policies;
- Reflecting portfolio evolution through the use of the most recent exposure directly in the loss distribution;
- Reflecting management actions by considering risk underwriting stance and risk action plans in the calibration of the model parameters.

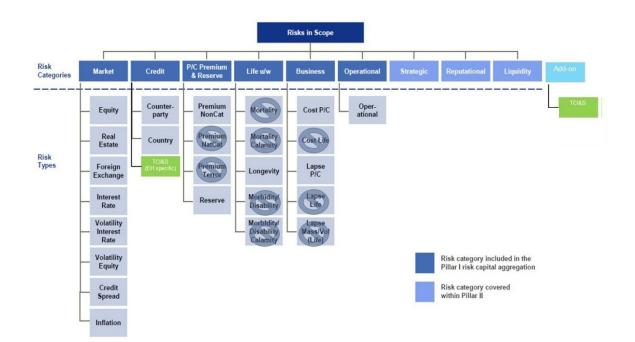
### E.4.1.3. Scope of the Internal Model

The EH SA Internal RC model covers:

- All its major reinsurance operations through its TCI&S, underwriting (P&C Premium and Reserve & Business), and operational risk models;
- Its investment portfolio through its market risk and credit risk models;
- Its German Pension Funds through its longevity risk model.

### The chart below depicts the scope and structure of the IM:

### Figure 23: IM scope as of 31.12.2024



N.B.: The excluded risks do not apply to EH SA's risk profile

### E.4.2. Methodologies

### E.4.2.1. Process within the Internal Model

EH SA uses a full IM to calculate its RC. The main methodologies and assumptions used in its IM are detailed in the following sections.

| Risk   | Risk<br>measure | Quantile | Additional information  |
|--|-----------------|----------|---|
| Market risk  | VaR             | 99,5%    | All risk factors have distributions calibrated using historical observation of weekly time series   |
| Reserve risk   | VaR             | 99,5%    | A bootstrap approach is used to obtain a risk distribution.   |
| Credit risk for rein-<br>surance and invest-<br>ment modelling | CVaR            | 99,5%    | For investment portfolio, EAD and Loss Given<br>Default (LGD) are estimated following a linear<br>model derived from a statistical analysis of<br>historic data by asset classes. |

| Credit risk for trade<br>credit insurance &<br>surety | CVaR | 99,5% | In the case of Trade Credit Insurance, a particular<br>limit/exposure default is triggered if an invoice<br>sent by the policyholder is not paid by the buyer.<br>In general, such a default event is reported as an<br>insured claim.  |
|---|------|-------|---|
|   |      |       | The central element of the model is to determine a particular scenario:   |
|   |      |       | • Whether or not a claim is to be expected on a counterpart;  |
|   |      |       | • Whether or not the triggered claim will lead to an indemnification by EH SA;  |
|   |      |       | • Whether or not EH SA can recover part of the indemnified amount later on.   |
|   |      |       | The capacity of the buyers/counterparties to<br>fulfill their commitments (e.g., to pay the<br>received invoices) can depend both on their own<br>actions and also on the economic environment.<br>As a consequence, EH SA judged that the<br>commonly used credit factor modelling that<br>distinguishes an idiosyncratic risk and a systemic<br>risk is considered as the most adequate for the |
|   |      |       | simulation of losses in the TCI&S portfolio.  |

### E.4.2.2. Difference between the Standard Model and Internal Model

### E.4.2.2.1. Market Risk

The scope of IM and the Standard Model (SM) computations are identical for Market Risk. Both covers EH SA's investment portfolio and EH SA's share of the German pension fund. There are, however, some differences, as some risks covered in the Market Risk of the SM are covered in the Credit Risk of the IM.

An overview of the main differences between the Market Risk sub-modules of the SM and the IM are given below:

- Credit Spread Risk: the IM approach allows for a significant diversification between the asset classes.
- Foreign Exchange Risk: the IM allows for different shocks for the different currencies and for diversification.
- Interest Rates Risk: In the IM, changes in the yield curve such as twists and shifts for long-term are set. Additionally, there is diversification in the IM.
- Equity Risk: the average shock level is slightly higher in the IM.
- Property Risk: the average shock level is lower in the IM.

Other differences come from the difference in granularity/calibration between the two models.

Note also that sovereign bonds from the European Economic Area (EEA), AAA, and AA rated non-EEA sovereign bonds, supranational, and mortgage loans on residential property are not exempt from spread risk in the IM.

### E.4.2.2.2. Credit Risk

The IM Credit Risk covers some components of the SM Market Risk and of the non-life Underwriting Risk. The SM counterparty default risk components are all covered by the IM Credit Risk.

The IM Credit Risk covers risks, which are not covered in the SM (counterparty risk on European State bonds and counterparty risk on the SCR equivalent losses ceded to reinsurers).

As a consequence, these differences added to the differences in classification/granularity and calibration between the models, and the differences in modelling (discrete approach for SM vs stochastic approach for IM) explain the differences in Credit Risk.

### E.4.2.2.3. Life Risks

The life risk bears only on the German defined benefit pension fund. For the SM, EH SA has taken the decision not to model this risk by the application of the EIOPA rules.

### E.4.2.2.4. Non-Life Risks

Both models capture the same types of risks EH SA is facing but follow different classifications and methods. Both models cover:

- The Premium, Reserve, and Business Risks due to non-renewal of policies;
- The ordinary claims level and the extraordinary claims level (recession, single loss events).

The classification is different between the two models. All risks (Premium, Reserve, and Business) are under Non-Life Risk for the SM while the equivalent of the Premium Risk of the TCI&S business is classified under Credit Risk for the IM and the Lapse Risk is under Business Risk. This has a double impact: representation and diversification.

On the TCI&S portfolio, EH SA has developed its own model that has been classified as Credit Risk. This IM has the following significant differences with the SM:

- Computation at the level of the risk: buyer level (i.e., client of the policyholder);
- Random scenario generation to simulate the loss distribution allowing for covering different extreme scenarios which are embedded in the Premium Risk and not captured in parallel.

The results of the IM and its comparison to the SM show that the difference is due to two main reasons: first, the non-justified calibration of the recession risk by EIOPA, and second, the fact that the calibration of the Premium Risk by EIOPA is not in line with EH own experience (EIOPA is roughly 50% higher than EH own calibration using EIOPA method), while the contribution of the large/single losses to the SCR are equivalent.

### E.4.2.2.5. Business Risks

Both the models try to capture the deterioration of future earnings following a shock in terms of commercial activity. In the IM, the business risk has two components:

- One not comparable with the SM (the cost risk related to new production);
- One which is partially comparable with the SM (lapse Risk loss of operating profit due to a less performant than anticipated renewal campaign). The calibration is not comparable and therefore the results are not directly comparable

### E.4.2.2.6. Operational Risk

The SM and IM approaches are significantly different. The IM is based on expert scenarios of operational risk while the SM is based on industry calibration. As a consequence, EH SA will not comment on the difference between the two models.

### E.4.2.2.7. Diversification

The diversification mechanisms are significantly different due to:

- Different risk taxonomies (classification of risks) and underlying risk factors;
- Calibration factors which are different (in particular for the Operational Risk which is diversified in the IM and not in the SM);
- Different computation approaches (discrete for SM vs stochastic for IM).

Given the major differences highlighted above, it is difficult to compare diversification drivers and benefits between SM and IM.

### E.4.2.2.8. Tax relief

The tax relief methodology is identical between SM and IM computation. Both methodologies calculate per branch the minimum of:

- The tax rate multiplied by the RC (if necessary, splitting the RC per tax rate category); and
- The DTL in the MVBS.

### E.4.3. Data quality

EH SA has implemented a data quality Key Performance Indicator (KPI) system across the whole company in accordance with the SII expectations. This system is designed to identify the issues that might occur on the data and the IT systems involved in the calculation of the RC requirements.

The KPIs are consolidated and reported to different committees through the data quality dashboards. These KPIs are reported separately: KPIs per risk type on one side and IT KPIs on the other side. The quality of the data used at EH SA to calculate the RC is under control: 7139 of KPIs in total are controlled as of Q4 2024, and only 0.34% of the KPIs are identified as "KO".

# E.4.4. Risks not covered by the Standard Model but covered by the Internal Model

Please refer to section E.4.2.2 of this report for differences in the risks and methodologies used between the SM and the IM. Differences in business risk are described in section E.4.2.2.5.

E.5. Non-compliance with the MCR and/or with the SCR

# E.5.1. Non-compliance with the MCR

EH SA is compliant with the MCR.

### E.5.2. Non-compliance with the SCR

EH SA is compliant with the SCR.

# **Appendix 1: Key terms and abbreviations**

| _ /           |   |  |
|---------------|---|--|
| Terms /       | Description   |  |
| Abbreviations |   |  |
| ABS           | Asset Backed Securities   |  |
| ALM           | Asset Liability Management  |  |
| ΑΡΑϹ          | Asia and Pacific  |  |
| BAU           | Business as usual   |  |
| BE            | Best Estimate   |  |
| BEL           | Best Estimate Liabilities   |  |
| BeGAAP        | Belgian Generally Accepted Accounting Principles                      |  |
| BoD           | Board of Directors  |  |
| BoF           | Basic Own Funds   |  |
| BU            | Business Unit   |  |
| САТ           | Catastrophe   |  |
| CDA           | Counterparty Default Adjustment                                       |  |
| CEIOPS        | Committee of European Insurance and Occupational Pensions Supervisors |  |
| CEO           | Chief Executive Officer   |  |
| CFO           | Chief Financial Officer   |  |
| CIFS          | Critical or Important Functions or Services                           |  |
| COBIT         | Control Objectives for Information and Related Technologies           |  |
| COSO          | Committee of Sponsoring Organizations                                 |  |
| CR            | Combined Ratio  |  |
| CRO           | Chief Risk Officer  |  |
| CVaR          | Credit Value at Risk  |  |
| DAC           | Deferred acquisition costs  |  |
| DACH          | Germany, Austria and Switzerland                                      |  |
| DE            | Germany   |  |
| DRRC          | Digital Resilience and Risk Council                                   |  |
| DTA           | Deferred Tax Assets   |  |
| DTL           | Deferred Tax Liabilities  |  |
| EAD           | Exposure at Default   |  |
| EEA           | European Economic Area  |  |
| EH            | Euler Hermes  |  |
| EH Re         | Euler Hermes Reinsurance  |  |
| EH Re AG      | Euler Hermes Reinsurance AG   |  |
| EH Re SA      | Euler Hermes Reinsurance SA   |  |
| EIOPA         | European Insurance and Occupational Pensions Authority                |  |
| EoAL          | Excess of Assets over Liabilities                                     |  |
| ESG           | Environmental, Social and Governance                                  |  |
| EU            | European Union  |  |
| EUR           | Euro  |  |
| FiCo          | Finance Committee   |  |
| FRDC          | Financial Reporting and Disclosure Committee                          |  |
| FP            | Future Premiums   |  |

| Terms /       | Description   |  |  |
|---------------|---|--|--|
| Abbreviations | Description   |  |  |
| FX            | Exchange rate                                       |  |  |
| G/L           | Gains/Losses  |  |  |
| GovCC         | Governance & Control Committee                      |  |  |
| GSC           | Global Sustainability Committee                     |  |  |
| GSO           | Group Sustainability Office                         |  |  |
| НКД           | Hong Kong Dollar                                    |  |  |
| HR            | Human Resource                                      |  |  |
| IAS           | International Accounting Standards                  |  |  |
| IC            | Integrity Committee                                 |  |  |
| ІСТ           | Information and Communication Technology            |  |  |
| IFRS          | International Financial Reporting Standards         |  |  |
| IM            | Internal Model                                      |  |  |
| IRCS          | Integrated Risk & Control System                    |  |  |
| IT            | Information Technology                              |  |  |
| ITSB          | Information Technology Steering Board               |  |  |
| ITG           | Investment and Treasury Group                       |  |  |
| КРІ           | Key Performance Indicator                           |  |  |
| LGD           | Loss Given Default                                  |  |  |
| LoB           | Line of Business                                    |  |  |
| LTI           | Long-Term Incentives                                |  |  |
| MAAC          | Model and Assumptions Approval Committee            |  |  |
| МС            | Management Committee                                |  |  |
| МСС           | Marketing & Commercial Committee                    |  |  |
| MCR           | Minimum Capital Requirement                         |  |  |
| MMCD          | Market Management, Commercial and Distribution      |  |  |
| MMEA          | Mediterranean countries, Middle East and Africa     |  |  |
| MVBS          | Market Value Balance Sheet                          |  |  |
| NBB           | National Bank of Belgium                            |  |  |
| NFRM          | Non-Financial Risk Management                       |  |  |
| OPCI          | « Organisme de Placement Collective en Immobilier » |  |  |
| OREC          | Operational Risk Event Capture                      |  |  |
| ORM           | Operational Risk Management                         |  |  |
| ORSA          | Own Risk and Solvency Assessment                    |  |  |
| ОТС           | Over The Counter                                    |  |  |
| P&C           | Property & Casualty                                 |  |  |
| PAAC          | Parameters & Assumptions Approval Committee         |  |  |
| PRISM         | P&C Insurance Risk Model                            |  |  |
| PRM           | Project Risk Management                             |  |  |
| ProdCo        | Product Commitee                                    |  |  |
| QRT           | Quantitative Reporting Templates                    |  |  |
| RC            | Risk Capital  |  |  |
| ReCo          | Reinsurance Committee                               |  |  |
| ResComm       | Loss Reserve Committee                              |  |  |

| Terms /       | Description   |  |
|---------------|---|--|
| Abbreviations | Description   |  |
| RiCo          | Risk Committee  |  |
| RM            | Risk Margin   |  |
| RPF           | Risk Policy Framework                                   |  |
| SA            | Société Anonyme   |  |
| SAA           | Strategic Asset Allocation                              |  |
| SCA           | Scenario Analysis                                       |  |
| SCR           | Solvency Capital Requirement                            |  |
| SCRUM         | Steering Committee of Credit Intelligence Upper Manners |  |
| SFCR          | Solvency and Financial Condition Report                 |  |
| SII           | Solvency II   |  |
| SM            | Standard Model  |  |
| SoA           | Statement of Accountability                             |  |
| SPV           | Special Purpose Vehicle                                 |  |
| ТР            | Technical Provisions                                    |  |
| TRA           | Top Risk Assessment                                     |  |
| UK            | United Kingdom  |  |
| ULAE          | Unallocated Loss Adjustment Expenses                    |  |
| UPR           | Unearned Premium Reserve                                |  |
| USD           | United States Dollar                                    |  |
| VA            | Volatility Adjustment                                   |  |
| VaR           | Value at Risk   |  |

# **Appendix 2: Publically disclosed QRTs**

Publicly disclosed Quantitative Reporting Templates can be found on Allianz Trade main website: <u>Allianz Trade | Global trade credit insurance leader (allianz-trade.com)</u>

# **Appendix 3: Valuation and recognition base - Assets**

An overview of valuation and recognition bases applied for assets positions recognized within EH SA is given below.

| Asset ac-<br>count  | MVBS valuation   | BeGAAP valuation   | Differences <sup>3</sup>  |
|---|--|--|---|
| Goodwill  | Goodwill is not recognized in MVBS   | In BeGAAP, goodwill is recorded if<br>the acquisition cost of an insur-<br>ance portfolio is higher than the<br>net value of the company.<br>It is generally depreciated over<br>five years.   | Not applicable.   |
| Deferred<br>Acquisi-<br>tion Costs<br>(DAC)                   | In MVBS, acquisition costs are in-<br>cluded in the calculation of the BE of<br>the TP. Therefore, DAC is not recog-<br>nized.   | In BeGAAP, only the brokerage<br>part of DAC is recognized. More-<br>over, in Belgian statutory ac-<br>counts, DAC are recognized di-<br>rectly within the TP.   | Not applicable.   |
| Intangible<br>assets  | In MVBS, intangible assets other<br>than goodwill are valued at zero un-<br>less there is a value for the same or<br>similar asset that has been derived<br>from quoted market prices in active<br>markets. If so, they are recognized at<br>their market value. | <ul> <li>In BeGAAP, Intangible assets other than goodwill are recorded at:         <ul> <li>Their acquisition value or contribution value; or</li> <li>Production value (limit: prudent estimation of their value in use or their future profit contribution)</li> </ul> </li> <li>Intangible assets are depreciated according to Belgian accounting standards</li> </ul>  |   |
| Deferred<br>Tax As-<br>sets                                   | The principles of IAS 12 are applied for deferred taxes under MVBS.  | <ul> <li>In BeGAAP, the following deferred taxes are recognized:         <ul> <li>Deferred taxes on realized gains on intangible assets, tangible assets, and securities issued by the Belgian public sector, whereas the taxation of such gains is deferred; and</li> </ul> </li> <li>Foreign deferred taxes of the same nature as those mentioned previously.</li> </ul> | Not applicable.   |
| Property,<br>plant &<br>equip-<br>ment<br>held for<br>own use | In MVBS, property, plant, and equip-<br>ment are measured at fair value.<br>Right-of-Use (RoU) assets recognized<br>under IFRS 16 are considered to be a<br>proxy for SII fair values.   | In BeGAAP, they are recorded at<br>their historical value. Investment<br>properties are depreciated each<br>year while no depreciation charge<br>is recorded on the lands. At EH SA,<br>investment properties are depre-<br>ciated over 33 years.<br>Revaluation is permitted in cer-<br>tain cases.   | In BeGAAP, the asset is lower by EUR 94mn<br>compared to MVBS due to:<br>• revaluation at fair value in MVBS<br>(EUR -10.7mn)<br>recognition of Right of Use assets in MVBS in<br>accordance with IFRS 16, but not in Be-<br>GAAP(EUR -83.3mn). |

<sup>&</sup>lt;sup>3</sup> The materiality threshold is considered from EUR 1mn.

| Asset ac-<br>count   | MVBS valuation   | BeGAAP valuation  | Differences <sup>3</sup>   |  |
|--|--|---|--|--|
| Property<br>(other<br>than for<br>own use)   | In MVBS, property (other than for own use) is measured at fair value.  | In BeGAAP, property (other than<br>for own use) recognition and val-<br>uation follow the same rules as<br>property, plant, and equipment<br>held for own use.  | In BeGAAP, the asset is lower by EUR 3.9mn compared to MVBS because of a revaluation at fair value in MVBS.  |  |
| Holdings<br>in related<br>undertak-<br>ings, in-<br>cluding<br>participa-<br>tions | In MVBS, participations and related<br>undertakings are valued at a quoted<br>market price in an active market, if<br>available. If there is no quoted mar-<br>ket price, then they are valued using<br>either the Adjusted Equity method<br>or the adjusted IFRS equity method.                                       | called investments in subsidiaries and affiliates) are recorded at  | In BeGAAP, the asset is lower by EUR<br>175.0mn compared to MVBS because MVBS<br>is re-evaluated at fair value and due to depre-<br>ciation booked on subsidiaries in BeGAAP.  |  |
| Equities   | Both listed and unlisted equities are<br>valued at fair value in MVBS.   | In BeGAAP, investments (equities<br>included) are recorded at their<br>amortized cost. Impairments can<br>be recorded   | In BeGAAP, the asset is higher by EUR 32.3mn<br>compared to MVBS mainly because of the fol-<br>lowing adjustment:<br>• In MVBS, own shares are recog-<br>nized under the own shares asset<br>line at an amount of EUR 37.0mn<br>whereas in BeGAAP own shares are<br>recognized under the equities asset<br>line at an amount of EUR 34.6mn.<br>The difference in amount is due to<br>the recognition at fair value in<br>MVBS versus recognition at acquisi-<br>tion cost in BeGAAP. Equities are re-<br>valuated at fair value in MVBS. |  |
| Bonds  | All Bonds items are valued at fair value in MVBS.  | In BeGAAP, investments (bonds<br>included) are recorded at their<br>amortized cost. Impairments can<br>be recorded.   | In BeGAAP, the asset is higher by EUR 43.1mn compared to MVBS because in MVBS bonds are recorded at fair value.  |  |
| Collective<br>invest-<br>ment un-<br>derta-<br>kings                               | The interests in collective invest-<br>ments undertakings are measured at fair value in MVBS.  | In BeGAAP, collective invest-<br>ments undertakings follow the<br>same rules as for bonds.  | In BeGAAP, the asset is lower by EUR 88.6mn<br>compared to MVBS because in MVBS collec-<br>tive investments undertakings are revaluated<br>at fair value.  |  |
| Deposits<br>other<br>than cash<br>equiva-<br>lents                                 | Due to the short-term nature of the deposits, BeGAAP value is considered to be a good proxy of the fair value of the deposits.   | In BeGAAP, Deposits other than<br>cash equivalents are recorded at<br>their amortized cost.   | In BeGAAP, the asset is lower by EUR 2.5mn<br>compared to MVBS due to a financial debt as-<br>set used for internal protection against share<br>price fluctuations because in MVBS it is pre-<br>sented at fair value.   |  |
| Other in-<br>vest-<br>ments  | Other investments include invest-<br>ments not covered by positions of in-<br>vestments indicated above. They are<br>measured at fair value in MVBS  | In BeGAAP, other investments follow the same rules as bonds.  | Not applicable.  |  |
| Loans and<br>mortga-<br>ges  | In MVBS, EH recognizes Loans and mortgages at fair value.  | In BeGAAP, Loans and mortgages follow the same rules as for bonds.  | In BEGAAP the asset is lower by 136.7mn<br>compared to MVBS mainly due to the netting<br>of Allianz cash pool receivables and liabilities<br>in BEGAAP (133.6mn).  |  |
| Reinsur-<br>ance re-<br>covera-<br>bles from<br>Non-life<br>excluding<br>Health    | The calculation of reinsurance recov-<br>erables leads either to the recogni-<br>tion of reinsurance recoverables cal-<br>culated as a whole or the BE for the<br>reinsurance recoverable. No Risk<br>Margin (RM) is reported in the sec-<br>tion of the reinsurance recoverable<br>as the RM recognized within the TP | In BeGAAP, the reinsurance share<br>of reserves is calculated based on<br>the TP and the applicable cession<br>rates agreed in the reinsurance<br>treaties: reinsurance share in Un-<br>earned Premium Reserve (UPR);<br>claims provisions; provision for<br>bonus and rebates. | <ul> <li>In BeGAAP, the asset is higher by EUR 847.1mn compared to MVBS for the following reasons:         <ul> <li>In MVBS, only overdue receivables and payables are recorded (EUR +50.3mn)</li> <li>Difference in recognition of ceded portion of premium reserves (EUR +307.0mn)</li> </ul> </li> </ul>  |  |

| Asset ac-<br>count  | MVBS valuation  | BeGAAP valuation   | Differences <sup>3</sup>  |
|---|---|--|---|
| count   | is already net of reinsurance. How-<br>ever, a Counterparty Default Adjust-<br>ment (CDA) is calculated.  |  | <ul> <li>In addition, in BeGAAP salvages reserves are presented differently. Gross salvage reserve is presented as a liability in SII and as an asset in BeGAAP, salvage reserve ceded is presented as an asset in SII and presented as a liability in BeGAAP (EUR +486mn)</li> <li>In BeGAAP there is no discounting.</li> </ul> |
| Deposits<br>to ce-<br>dants                                 | Deposits to cedants include deposits<br>relating to reinsurance accepted. In<br>MVBS, deposits to cedants are val-<br>ued at market value but due to<br>short-term nature of deposits, the<br>nominal value is considered to be a<br>good proxy of the market value of<br>the deposits.   | Under BeGAAP, deposits to<br>cedants are recorded at their<br>nominal value.   | There is no significant difference between MVBS and BeGAAP.   |
| .Insu-<br>rance and<br>interme-<br>diaries re-<br>ceivables | In MVBS, insurance and intermediar-<br>ies receivables are recognized at fair<br>value. Insurance and intermediaries<br>receivables are amounts past-due<br>for payment by policyholders, insur-<br>ers, and other linked to insurance<br>business, that are not included in<br>cash-in flows of technical provisions.<br>It shall include receivables from rein-<br>surance accepted. Amounts are past-<br>due when the payment has not been<br>made as of its due date. Premiums<br>written but not yet due are not<br>shown as premium written and are<br>not recognized as receivable but in-<br>cluded in the TP. Additionally, valua-<br>tion allowances have to be elimina-<br>ted.                  | In BeGAAP, insurance receivables<br>are recorded at their nominal<br>value. Premiums written but not<br>yet due are recognized as receiv-<br>able. | <ul> <li>In BeGAAP, the asset is higher by EUR 150.9mn compared to MVBS because: <ul> <li>In MVBS, only overdue receivables and payables are recorded in MVBS</li> <li>Premium written but not yet due are recognized as receivables in BeGAAP and as TP in MVBS;</li> </ul> </li> </ul>  |
| Reinsu-<br>rance re-<br>ceivables                           | In MVBS, reinsurance receivables are<br>recognized at fair value. Reinsurance<br>receivables are amounts past-due by<br>reinsurers and linked to ceded rein-<br>surance business that are not in-<br>cluded in reinsurance recoverables.<br>Examples include: the amounts past<br>due from receivables from reinsurers<br>that relate to settled claims of poli-<br>cyholders or beneficiaries; receiva-<br>bles from reinsurers in relation to<br>other than insurance events or set-<br>tled insurance claims, for example,<br>commissions. Amounts are past-due<br>when the payment has not been<br>made as of its due date. Additionally,<br>valuation allowances have to be<br>eliminated in the MVBS. | In BeGAAP, reinsurance receiva-<br>bles are recorded at their nomi-<br>nal value.  | In BeGAAP, the asset is higher by EUR 18.4mn<br>compared to MVBS because<br>• only overdue receivables and paya-<br>bles are recorded in MVBS.<br>•   |
| Receiva-<br>bles<br>(trade,<br>not insu-<br>rance)          | Due to the short-term nature of the<br>receivables amortized cost value is<br>considered to be fair value. How-<br>ever, since valuation allowances<br>have to be eliminated in the MVBS,   | In BeGAAP, other receivables are recorded at their nominal value.  | <ul> <li>In BeGAAP, the asset is lower by EUR 40.0mn compared to MVBS because of the following adjustments:</li> <li>some assets are netted with liabilities in BeGAAP while in MVBS, assets have to be un-netted.</li> </ul>   |

| Asset ac-<br>count                                  | MVBS valuation  | BeGAAP valuation   | Differences <sup>3</sup>   |
|---|---|--|--|
|   | the receivables might have to be adjusted.  |  | <ul> <li>In MVBS, depreciation of a receivable from EH SA subsidiaries, amounting to its own funds, because they were negative: EUR +1.7mn;</li> </ul>   |
| Own<br>shares                                       | In MVBS, own shares have to be re-<br>ported on the asset side with their<br>fair value.  | In BeGAAP, own shares are rec-<br>ognized at their acquisition cost.   | In BeGAAP, the asset is lower by EUR 37.0mn<br>compared to MVBS because in MVBS, own<br>shares are recognized under the own shares<br>asset line at an amount of EUR 37.0mn<br>whereas in BeGAAP own shares are recog-<br>nized under the equities asset line at an<br>amount of EUR 34.6mn. The difference in<br>amount is due to the recognition at fair value<br>in MVBS versus recognition at acquisition cost<br>in BeGAAP. |
| Cash and<br>cash equi-<br>valents                   | Bank accounts are not netted off,<br>thus only positive accounts are rec-<br>ognized in MVBS. Bank overdrafts<br>are to be shown within liabilities un-<br>less where both, the legal right of<br>offset and demonstrable intention to<br>settle net exist. Cash and cash equi-<br>valents are measured at market va-<br>lue. | In BeGAAP, cash and cash equiva-<br>lents are measured at nominal<br>value. Negative bank balances<br>have to be reclassified to the<br>short-term financial liabilities in<br>the annual accounts (per finan-<br>cial institution). | There is no significant difference between MVBS and BeGAAP.  |
| Any other<br>assets,<br>not else-<br>where<br>shown | Depending on the nature of the item, a revaluation at fair value could occur in MVBS.   | The recognition basis depends on the nature of the item.   | There is no significant difference between MVBS and BeGAAP.  |

# **Appendix 4: Valuation and recognition base - Liabilities**

| Liabilities account                           | MVBS valuation   | BeGAAP valuation   | Differences <sup>4</sup>   |
|---|--|--|--|
| Contingent liabilities                        | <ul> <li>In MVBS, the IFRS definition of contingent liabilities is applied. A contingent liability is defined as:         <ul> <li>a possible obligation that arises from past events and whose existence will be confirmed only by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the entity; or</li> <li>a present obligation that arises from past events but is not recognized because                 <ul> <li>it is not probable that an outflow of resources embodying economic benefits will be required to settle the obligation; or</li> <li>the amount of the obligation cannot be measured with sufficient reliability.</li> </ul> </li> </ul></li></ul> | In BeGAAP, contingent<br>liabilities are not recog-<br>nized on the balance<br>sheet.  | In BeGAAP, contingent liabi-<br>lities are not recognized on<br>the balance sheet.   |
| Provisions other than<br>Technical Provisions | IFRS values can be used for SII reporting purposes.  | are recorded to cover all  | In BeGAAP, the liability is lo-<br>wer by EUR 1.98mn com-<br>pared to MVBS because a<br>historical booking on provi-<br>sions. |
| Pension Benefit obligati-<br>ons              | IAS 19 is considered a reasonable approach in valuing pen-<br>sion liabilities for SII purposes.   |  | There is no significant differ-<br>ence between MVBS and<br>BeGAAP.  |
| Deposits from reinsurer                       | In MVBS, deposits from reinsurers are recorded at market value.  | -  | There is no significant differ-<br>ence between MVBS and<br>BeGAAP.  |
| Deferred Tax Liabilities<br>(DTL)             | The principles of IAS 12 are applied for deferred taxes under MVBS.  | In BeGAAP, DTL are<br>recognized on:<br>Realized gains on intan-<br>gible assets, tangible as-<br>sets and securities<br>issued by the Belgian<br>public sector, whereas<br>the taxation of such<br>gains is deferred; and<br>Foreign deferred taxes<br>of the same nature as<br>those mentioned in the<br>above | in BeGAAP.   |

<sup>&</sup>lt;sup>4</sup> The materiality threshold is considered from EUR 1mn.

| Liabilities account  | MVBS valuation   | BeGAAP valuation   | Differences <sup>4</sup>   |
|--|--|--|--|
| Debts owed to credit in-<br>stitutions                                   | In MVBS, debts owed to credit institutions are measured at fair value. Adjustments for own credit standing are excluded in MVBS.   |  | There is no difference<br>between MVBS and<br>BeGAAP.  |
| Financial liabilities other<br>than debts owed to<br>credit institutions | d to institutions are recorded at fair value. Adjustments for own bilities othe  |  | In BeGAAP the liability is lo-<br>wer by EUR 249.3mn due to<br>the recognition of lease lia-<br>bilities in MVBS but not in<br>BeGAAP.                                     |
| Insurance & intermedia-<br>ries payables                                 | In MVBS, payables are recognized at the amounts actually<br>due on repayment (i.e., their settlement amount) but only<br>include amounts past due for payment. Insurance and inter-<br>mediaries payables are amounts past-due to policyholders,<br>insurers and other business linked to insurance, but that are<br>not technical provisions. Includes amounts past-due to<br>(re)insurance intermediaries (e.g., commissions due to in-<br>termediaries but not yet paid by the group). It shall include<br>payables from reinsurance accepted. Amounts are past-due<br>when the payment has not been made as of its due date. | In BeGAAP, insurance<br>and intermediaries<br>payables are recorded at<br>their nominal value. | In BeGAAP, the liability is<br>lower by EUR 2.0mn mainly<br>because EBNR ceded are<br>presented as an asset in<br>MVBS and deducted from<br>TP in BeGAAP (EUR -1.9mn).     |
| Reinsurance payables   | In MVBS, payables are recognized at the amounts actually<br>due on repayment (i.e. their settlement amount) but only<br>include amounts past due for payment. Reinsurance<br>payables are amounts payable, past-due to reinsurers (in<br>particular current accounts) other than deposits linked to<br>reinsurance business, that are not included in reinsurance<br>recoverables. Includes payables to reinsurers that relate to<br>ceded premiums. Amounts are past-due when the payment<br>has not been made as of its due date.  | In BeGAAP, reinsurance<br>payables are recorded at<br>their nominal value.                     | In BeGAAP, the liability is<br>higher by EUR 30.1mn com-<br>pared to MVBS because only<br>overdue receivables and<br>payables are recorded in<br>MVBS.                     |
| Payables (Trade, not In-<br>surance)                                     | Payables are generally recognized at the amounts actually<br>due on repayment (i.e., their settlement amount). Due to<br>their short-term nature, the settlement amount is consi-<br>dered to be a good proxy of the fair value for MVBS.  |  | There is no significant diffe-<br>rence between MVBS and<br>BeGAAP.  |
| Any other liabilities not<br>elsewhere shown                             | Depending on the nature of the item, a revaluation at fair value could occur in MVBS.  | The recognition basis<br>depends on the nature<br>of the item.                                 | In BeGAAP, the liability is<br>higher by EUR 165.5mn<br>compared to MVBS, mainly<br>because of the recognition<br>in BeGAAP of dividend to be<br>paid (EUR 159mn) in 2024. |

# **Appendix 5: Disclaimer**

To the best of EH SA's knowledge, the information contained herein is accurate and reliable as of the date of publication. However, EH SA does not assume any liability whatsoever for the accuracy and completeness of the information contained herein.